



**Police Service**  
of Northern Ireland

# Lisburn and Castlereagh City Policing Plan

2023 – 2024



**we care  
we listen  
we act**

OUTCOME 1:

# We Have a Safe Community

Indicators	Measures	How this is Recorded/Measured
<p style="text-align: right;">1.1</p> <p>Fewer repeat victim of crime</p> <div style="background-color: black; color: white; padding: 5px; margin-top: 10px;"> <p>Here for You: Here for Victims</p> </div>	<p><b>1.1.1</b> Report on the activities conducted to reduce the number of victims of domestic violence within Lisburn and Castlereagh and develop initiatives to reduce offending.</p> <p><b>1.1.2</b> Report on the activities conducted to reduce the number of victims of violence against women and girls related offences that occur within Lisburn and Castlereagh.</p> <p><b>1.1.3</b> Report on the activities to reduce the number of victims of burglary in Lisburn and Castlereagh, particularly those aged 60+.</p>	<ul style="list-style-type: none"> <li>• Number of offences and incidents with a domestic motivation.</li> <li>• Outcome rate in respect to criminal offences with a domestic motivation.</li>   <li>• Overview of reporting of violence against women and girls related offences and outcomes.</li> <li>• Delivery of engagement events focused on violence against women and girls in partnership with PCSP and other community groups.</li>   <li>• Number of burglary type offences that occur across Lisburn and Castlereagh.</li> <li>• Number of victims of burglary offences who are aged 60+</li> <li>• Report on initiatives to address repeat victimisation in partnership with PCSP and other community groups.</li> </ul>

OUTCOME 1:

# We Have a Safe Community

Indicators	Measures	How this is Recorded/Measured
<p style="text-align: center;">1.2 Fewer repeat offenders of crime</p> <p><b>Here for You: Here for Justice</b></p>	<p><b>1.2.1</b> Report on the activities conducted to reduce the amount of anti-social behaviour that individuals are causing across communities in Lisburn and Castlereagh.</p> <p><b>1.2.2</b> Report on the levels of hate crime and incidents and develop initiatives to reduce offending.</p> <p><b>1.2.3</b> Report on the work of the Reducing Offending Unit.</p>	<ul style="list-style-type: none"> <li>• Report on levels of anti-social behaviour across the district.</li> <li>• Report on partnership work and initiatives developed to reduce the level of anti-social behaviour conducted by individuals.</li> <li>• Report on partnership work to transition communities away from paramilitary influence</li> <li>• Number of hate motivated crimes and incidents that occur across Lisburn and Castlereagh.</li> <li>• Number of offenders being managed by ROU and provide an overview of related activity.</li> </ul>

OUTCOME 1:

# We Have a Safe Community

Indicators	Measures	How this is Recorded/Measured
<p>1.3 People in all communities feel safe</p> <p><b>Here for You: Here for Communities</b></p>	<p><b>1.3.1</b> Report on the activities conducted to reduce the harm that illegal drugs are causing to communities across Lisburn and Castlereagh.</p> <p><b>1.3.2</b> Report on the activities conducted to make roads in Lisburn and Castlereagh safer</p>	<ul style="list-style-type: none"> <li>• Number of drug related offences recorded.</li> <li>• Number of arrests and drug seizures conducted.</li> <li>• Outcome rates in respect to drug related offences.</li> <li>• Report on partnership initiatives to address drug related activity.</li> <li>• Enforcement activity conducted in respect of motoring related offences.</li> <li>• Preventative, educational and proactive initiatives to make Lisburn and Castlereagh roads safer.</li> </ul>
<p>1.4 Crime rates and trends showcase as effective police response</p> <p><b>Here for You: Here for Justice</b></p>	<p><b>1.4.1</b> Report on the annual crime and anti-social behaviour statistics relevant to Lisburn and Castlereagh.</p> <p><b>1.4.2</b> Report on emerging crime trends and develop collaborative approaches to address.</p>	<ul style="list-style-type: none"> <li>• Crime and anti-social behaviour statistics for Lisburn and Castlereagh.</li> <li>• Provide an overview of scanning and analysis based on crime and anti-social behaviour statistics.</li> </ul>

OUTCOME 2:

# We Have Confidence in Policing

Indicators	Measures	How this is Recorded/Measured
<p>2.1 The level of public confidence in policing</p> <p><b>Here for You: Here for You</b></p>	<p><b>2.1.1</b> Provide an overview of Neighbourhood Policing activity conducted across Lisburn and Castlereagh.</p> <p><b>2.1.2</b> Social Media activity and reach across Lisburn and Castlereagh District.</p>	<ul style="list-style-type: none"> <li>• Summary of Neighbourhood Policing Team patrolling activity and engagement across Lisburn and Castlereagh.</li> <li>• Develop a schedule of events with PCSP and local community groups to increase confidence in policing.</li> <li>• Provide an overview of social media statistics for Lisburn and Castlereagh platforms.</li> </ul>
<p>2.2 The level of satisfaction with the service received</p> <p><b>Here for You: Here for Victims</b></p>	<p><b>2.2.1</b> Monitor and review the number of complaints made against police officers in Lisburn and Castlereagh Policing.</p> <p><b>2.2.2</b> Monitor and report on victim contact.</p>	<ul style="list-style-type: none"> <li>• Complaints data in respect to police officers.</li> <li>• Victim satisfaction survey results.</li> </ul>

OUTCOME 2:

# We Have Confidence in Policing

Indicators	Measures	How this is Recorded/Measured
<p style="text-align: right;">2.3</p> <p>The representativeness of the police service</p> <p><b>Here for You: Here for Communities</b></p>	<p><b>2.3.1</b> Report on engagement activity conducted in respect of underrepresented groups across Lisburn and Castlereagh.</p> <p><b>2.3.2</b> Report on any activity conducted to encourage members of the community to join PSNI.</p>	<ul style="list-style-type: none"> <li>• Overview of engagement activity focused on underrepresented groups.</li> <li>• Report on work experience, or other events aimed at highlighting PSNI as a potential career opportunity.</li> </ul>
<p style="text-align: right;">2.4</p> <p>Delivery of effective crime outcomes</p> <p><b>Here for You: Here for You</b></p>	<p><b>2.4.1</b> Report on Criminal Justice Performance across Lisburn and Castlereagh.</p> <p><b>2.4.2</b> Report on Criminal Justice outcomes delivered by officers and staff in Lisburn and Castlereagh.</p>	<ul style="list-style-type: none"> <li>• Overview of statistics and activity reflecting performance.</li> <li>• Outcome rates in respect to criminal offences.</li> </ul>

OUTCOME 3:

# We Have Engaged and Supportive Communities

Indicators	Measures	How this is Recorded/Measured
<p>3.1 Police in partnership with local communities and partner agencies, including PCSPs, identify and deliver local solutions to local problems.</p> <p><b>Here for You: Here for Communities</b></p>	<p><b>3.1.1</b> Collaborative problem solving approaches conducted across Lisburn and Castlereagh.</p> <p><b>3.1.2</b> Report on the work of Lisburn and Castlereagh multiagency Support Hub.</p> <p><b>3.1.3</b> Work collaboratively on successful delivery of PSNIs Hallmarks of Neighbourhood Policing.</p>	<ul style="list-style-type: none"> <li>• Provide an overview of problem solving related activity across the district.</li> <li>• Statistics in regards to the Lisburn and Castlereagh multiagency Support Hub.</li> <li>• Report on relevant case studies and examples of work reflecting PSNIs Hallmarks of Neighbourhood Policing</li> </ul>

For more information on Hallmarks of Neighbourhood Policing please visit: <https://www.psni.police.uk/safety-and-support/keeping-safe/hallmarks-neighbourhood-policing>

For more information on 'Here for You' Public Engagement Vision please visit: [Here for You - Public Engagement Vision.pdf \(psni.police.uk\)](#)