

COMMUNITY SAFETY IN LARNE



LARNE COMMUNITY SAFETY PARTNERSHIP



Larne Community Safety Partnership was established in 2003 to promote Community Safety throughout the Borough of Larne. The main aim of the partnership is to reduce crime, the fear of crime and tackle anti-social behaviour.

The biggest Community Safety issue for residents of Larne is anti-social behaviour which can be defined as behaviour which causes alarm, distress or harassment to one or more people not in the same household as the individual/s causing it. Some examples of anti-social behaviour are vandalism and graffiti, people using or dealing drugs, noise nuisance, domestic violence and littering.

In 2008 the Community Safety Partnership restructured and three Locality Groups were established covering Larne Coast, Larne Lough and Larne Town/Estates. The purpose of the Locality Groups is for local people to identify the community safety issues

that are relevant in their area and for local people to help find solutions.

Each Locality Group elects a representative who sits on the Strategic Tier along with Elected Representatives, the Chief Executive of Larne Borough Council, the Area Commander for Larne Police, the District Manager of the Northern Ireland Housing Executive and a member of the Community Safety Unit.

In addition to the Locality Groups, Larne Community Safety Partnership has established the "Gangway" project which employs an Outreach Worker, who works with disengaged young people to address anti-social behaviour.

Larne Community Safety Partnership
Larne Borough Council
Smiley Buildings
Victoria Road
Larne
BT40 1RU

LARNE LOCALITY GROUPS

Larne Community Safety Partnership has three Locality Groups which cover the following areas:

- **Larne Coast**
- **Larne Lough**
- **Larne Town/Estates**

The Locality Groups normally meet on a monthly basis and any member of the community is welcome to come along to raise concerns they may have. Details of all meetings are publicised in the local press and are on the Larne Borough Council website.

If you would like to raise any community safety issue please feel free to come along to one of our meetings or alternatively contact a member of the Community Safety team on:

Larne Community Safety Partnership

Telephone:
028 28272313

Email:
communitysafety@larne.gov.uk

THE GANGWAY YOUTH PROJECT



The Gang Way Youth Project is funded by Larne Community Safety Partnership and Larne Borough Council.

This project addresses problems caused by young people who are engaging in risk taking activities, for example anti-social behaviour, underage drinking, drug abuse and criminality.

An Outreach Worker has been employed to deal with these issues within the Larne Borough area through early interventions with young people.

The project develops diversionary activities and also assists in the engagement of local police with hard to reach young people.

For further information about this project please contact:

Detached Youth Worker
Telephone: 028 28263080
E-mail: mcallisterd@larne.gov.uk

For further information please visit the Larne Borough Council website at **www.larne.gov.uk**

LARNE BOROUGH COUNCIL ENVIRONMENTAL SERVICES

Litter Control

It is an offence to drop, throw down or otherwise deposit litter which leads to the defacement of an area.

Dog Fouling

It is an offence to allow a dog to foul and to fail to clear up.

When litter and dog fouling is detected, the Environmental Health Service can issue a fixed penalty notice, though in some cases the Council may decide to bring a prosecution against the person responsible for littering or the person in charge of the dog.

If you see someone dropping litter or allowing their dog to foul then contact the Environmental Health Service on **028 28 272313** or email: **ehhealth@larne.gov.uk** and ask to speak to the Litter Warden or Environmental Warden.

Provide the warden with as much detail as possible including the

- **Name of the person (if known)**
- **The time and date**
- **Location**

If you are prepared to give a witness statement this would help the Service in dealing with the issue.



Dog Control

In general it is an offence to own a dog without holding a licence which is issued by the Council. The dog should also wear an identification tag. In certain areas a dog must also be kept under control.

It is an offence to allow a dog to stray.

The normal way that the Council deals with the above issues is by way of a fixed penalty notice, though in certain cases the council may decide to bring a prosecution against the person in charge of the dog.

LARNE BOROUGH COUNCIL ENVIRONMENTAL SERVICES



Micro chipping of dogs will become compulsory and the Council can assist dog owners comply with this requirement by offering micro chipping clinics in areas where there is a demand.

If you have any issues in relation to dog control, contact the Environmental Health Service and ask to speak to the Environmental Warden.

Noise

The Council are responsible for investigating complaints about noise nuisance emanating from premises. The Councils remit does not extend to noise in the street. A noise nuisance is something which causes a substantial interference with a person's enjoyment of their property. Not all noise which causes annoyance will be a statutory nuisance. One off events are unlikely to be a statutory nuisance. If you feel that you are being disturbed by noise which amounts to a nuisance then you should contact the Environmental Health Service and ask to speak to an Environmental Health Officer. The normal way the Council will deal with complaints

about noise is to make contact with the person responsible for the noise and ask them to change their behaviour. You will be asked to complete a noise diary which will assist the Council in determining whether a nuisance exists and when to monitor.

If the Council determine that a noise nuisance exists then they will serve a notice on the person responsible. If the person responsible for the nuisance does not comply with the terms of the notice then the Council would normally bring a prosecution for breach of a noise abatement notice.

Street Cleansing

If you are concerned about the cleanliness of a street, contact Technical Services on **028 2826 2307** or **admin@larne.gov.uk**

In the case of a park or open space owned by Larne Council, contact Parks Service on **028 2826 7411**.

For further information about services offered by the Council go to **www.larne.gov.uk**



POLICE SERVICE OF NORTHERN IRELAND

General Enquiries

Not all calls to the police will be to report a crime. Some callers will phone to let them know about other incidents that have occurred, events that are causing them concern or to pass on information about crime in their area.

In these instances people should phone the non-emergency number **0845 600 8000**, whereupon they will be put through to someone who can deal with their call.

Here To Help You

When you phone you will speak to a PSNI switchboard operator who will connect you to the appropriate person or department.

If you are calling to report crime

non - emergency & general enquiries number



or any other incident you will speak to one of the police Call Handling Staff. They will ask you for

- **Your name.**
- **A contact number.**
- **Where you are.**
- **The nature of the incident.**
- **Your home address.**

You will be told what response you can expect to receive from the police and why.

Ask the call handler for a reference number and quote it if you have to call again about the same incident.



POLICE SERVICE OF NORTHERN IRELAND

999
emergency

Reporting A Crime

Reporting crime helps police to identify crime trends and take action to prevent criminal activity in your community.

The police also need your help to gather as much information and evidence as possible to assist with their investigations.

All information is important and what you may consider to be insignificant may in fact be vital in solving crime, so tell the police what you have seen.

If you are reporting details about a person, write down their description and include the person's gender, clothing, hair, age and height.

If you are reporting details about a vehicle, include the make, model, colour and registration number.

**Never Place Your Safety At Risk
to Obtain These Details.**

**NON – EMERGENCY
0845 600 8000**

**IN AN EMERGENCY
ALWAYS DIAL 999**

For further information please
visit the PSNI website at
www.psnipolice.uk



NORTHERN IRELAND HOUSING EXECUTIVE

Tackling Anti - Social Behaviour Together

Who Can Report Anti Social Behaviour?

Anyone can report anti-social behaviour where the behaviour involves or affects a Housing Executive property or tenant(s).

What will the Housing Executive do?

There are a number of interventions that the Housing Executive use to deal with nuisance behaviour and these can take the form of issuing Warning Letters, Mediation, and Acceptable Behaviour Contracts (ABC's).

In cases where despite warnings and the use of other interventions, the anti-social behaviour persists, the Housing Executive may be left with no alternative but to take legal action, which may include to seek repossession, an injunction or an Anti-Social Behaviour Order (ASBO).



The NIHE is committed to improving the quality of life for people living in Larne but they cannot tackle anti-social behaviour without the help and support of the community. Let us ensure that no one suffers in silence so that Larne Borough is a safe and desirable place to live. We look to a future in which everyone will live in a safe environment free from anti-social behaviour.

NORTHERN IRELAND HOUSING EXECUTIVE

Tackling Anti - Social Behaviour Together

*How do you report anti-social
behaviour/nuisance?*

All complaints should be made to
the Larne District Office, Sir
Thomas Dixon Buildings, 47
Victoria Road, Larne, BT40 1RU.

This can be:

- In person at the office or to a
staff member in your area
- By phone - you can do this by
phoning **0344 892 0900**

Complaints can also be made on
your behalf by a relative, friend or
representative.

You can make your complaint
anonymously, however action that
can be taken may be limited.

It is important when reporting
anti-social behaviour that you
provide as much detail as
possible, such as date and time
of the incident, who was involved,
where it happened and who was
affected by the anti-social behaviour.



In addition it may also be necessary
for you to report the incident to
another statutory agency such as
the PSNI and/or Larne Borough
Council.

For further information please visit
the NIHE website at
www.nihe.gov.uk

NEIGHBOURHOOD WATCH



Neighbourhood Watch is a partnership between local communities, Police, Larne Community Safety Partnership, Larne District Policing Partnership and Larne Borough Council.

The aim is to help people protect themselves and their property and to reduce the fear of crime.

Neighbourhood Watch schemes can make a real difference to people's lives and can help people feel safer in their homes by;

- Improving the safety of communities
- Developing community spirit
- Promoting co-operation between the police and the community
- Helping the police detect crime through improved communication and reporting suspicious and criminal activity quickly
- Preventing crime and reducing the fear of crime
- Encouraging people to watch out for possible problems and
- Providing a visible sign that members of a community are looking out for each other.



Crimestoppers is a charitable organisation which receives information about criminal activity and then passes it on to the relevant authorities. Every year Crimestoppers receive thousands of calls from members of the public and every year the information they provide results in a significant number of arrests and property recovered. This helps make your community safer.

Because calls to Crimestoppers are anonymous the only people who should be scared are criminals.

Anyone can belong to a Neighbourhood Watch scheme and play a part in its achievements. Every community or neighbour can set up a scheme. A scheme can cover just one street, part or all of an estate.

Neighbourhood Watch Co-ordinators act as a link between the community and local police.

For details on how you can set up a Neighbourhood Watch Scheme contact Larne Police Station on **0845 600 8000**

Call Crimestoppers anonymously with information about criminal activity in your area and you'll have nothing to fear. We won't take your name, address or number. So the only person who knows you called is you. Crimestoppers is the only independent charity helping to solve crime

Phone now.
Phone anonymously.
Phone without fear.

0800 555 111

For further information please visit the Crimestoppers website at www.crimestoppersni.org

QUICK CHECK



Most callers to your home will be genuine; however there are some who may not be. These callers are 'Bogus Callers' or 'Distraction Burglars' who may want to trick their way into your home to steal from you. If you are in any doubts simply check your caller out with **QUICK CHECK on Freephone 0800 013 22 90.**

Easy Steps with QUICK CHECK

- Before you answer the door, make sure your back door is locked
- If you have a door chain remember to use it before you open the door
- Ask the caller for their identification and check it carefully
- Ask them to wait outside and close the door – genuine callers will not mind
- Ring Freephone **0800 013 22 90**, your call will be answered personally and promptly by a trained operator. They will check with the company on your behalf that the person at your door is genuine. If they are not or they think there is something suspicious, they will contact the police immediately
- Do not let anyone into your home until you are satisfied as to who they are.

QUICK CHECK is a **FREE** telephone service, which is available 24 hours a day all year round.

Remember if in doubt check your caller out with **QUICK CHECK on 0800 013 22 90**
 In an emergency dial **999**

Useful Contact Numbers

EMERGENCY NUMBERS

Police/Fire/Ambulance (emergency)	999
Police (non emergency)	0845 600 8000
Crimestoppers	0800 555 111
Quick Check (Bogus Callers)	0800 013 2290
Floodline	0300 200 0100
Northern Ireland Electricity	0845 764 3643
Northern Ireland Water	0845 744 0088
Phoenix Gas (emergency)	0800 002 001

HEALTH

Dalriada Doctor On Call	028 2566 3500
Antrim Area Hospital	028 9442 4000

ADVICE

AGE NI Advice Line	0808 808 7575
Citizens Advice Bureau	028 2826 0379
Samaritans	0845 790 9090
Victim Support (24 Hour Helpline)	0845 303 0900
Women's Aid (24 Hour Helpline)	0800 917 1414

SERVICES

DRD Roads Service	028 2565 3333
DRD Street Lighting (Faults)	028 7034 1300
Larne Borough Council	028 2827 2313
Larne Jobs & Benefits Office	028 2826 3200
Northern Ireland Housing Executive	0344 892 0900
Translink	028 9066 6630



LARNE
Borough Council

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Smiley Buildings, Victoria Road, Larne BT40 1RU

