

Telephone numbers for the
Police Service of Northern
Ireland

Non-Emergency Number
0845 600 8000

Emergency Number
999

www.psnι.police.uk

Ballycastle Neighbourhood Policing Team

0845 600 8000 ext 87200

Mobile: 07703320508

E-mail: nptmoyle@psni.pnn.police.uk

Bushmills Neighbourhood Policing Team

0845 600 8000 ext 87200

Mobile: 0773450492

E-mail: nptbushmills@psni.pnn.police.uk

Cushendall Neighbourhood Policing Team

0845 600 8000 ext 87200

Mob: 07801738716

E Mail: nptcushendall@psni.police.uk

Officers can be contacted individually

Numbers can be found on the Moyle Police
Service web site:

www.psnι.police.uk/index/h-district/moyle.htm

Inspector Bryan Hume

Is the Sector Commander for the area and has
responsibility for the three Neighbourhood
Teams across Moyle, namely Ballycastle,
Cushendall and Bushmills.

He can be contacted at:

Ballycastle Police Service

12 Ramoan Road

Ballycastle

BT54 6EG

0845 600 8000

Bryan.Hume@psni.pnn.police.uk

Moyle District Policing Partnership

Consult with the community on an ongoing
basis to find out what the main local policing
issues are and obtain local views on the
policing of the district.

District Policing Partnership can be contacted
through:

District Policing Partnership Manager Adrian Proctor

Moyle District Policing Partnership

Sheskburn House

7 Mary Street

Ballycastle

BT54 6QH

02820 762225

moyledpp@moyle-council.org

How to Contact Your Police Officer

Moyle Neighbourhood

0845 600 8000



Here to Help You

When you phone you will speak to a Police switchboard operator who will connect you to the appropriate person or department.

If you are calling to report a crime or other incident you will speak to one of the police contact management staff.

They will ask you for your name, a contact number, where you are, the nature of the incident and your home address.

You will be told what response you can expect to receive from the police and why.

Ask the contact manager for a reference number and quote it if you have to call again about the same incident.

There are five types of police response:

Emergency Response

The police will be with you as soon as possible.

Priority Response

The police will deal with your call but not always straight away.

Diary Appointment

The police will arrange to call with you at a mutually agreed time.

Surgery Appointment

The police will arrange for you to call at the police station at a mutually agreed time.

The police will not call with you, but will deal with your call in a different way.

Reporting a Crime

Reporting crime helps police to identify crime trends and to take action to prevent criminal activity in your community.

The police also need your help to gather as much information and evidence as possible to assist with their investigations.

All information is important, and what you may consider to be insignificant, may in fact be vital in solving a crime. For this reason tell the police everything that you have seen.

If you are reporting details about a person, write down their description and include the person's gender, clothing, hair, age, and height.

If you are reporting details about a vehicle, include the make, model, colour, and registration number.

Never Place Your Safety At Risk To Obtain These Details.

Preservation of Evidence

Contact management staff may give you advice to help preserve evidence that police officers can later recover intact when they arrive at the scene.

General Enquiries

Not all calls to the police will be to report a crime.

Some callers will phone to let them know about other incidents that have occurred, events that are causing them concern or to pass on information about crime in their area.

In these instances, people should phone the non-emergency number 0845 600 8000, where upon they will be put through to someone who can deal with their call.

E-Mail

You may also contact the Neighbourhood Policing Team in the Moyle area by email.

E-mails are not monitored 24 hours a day so this method should not be used to report crime or incidents that would require an urgent police response.

Email Address:

Ballycastle Neighbourhood Policing Team
nptmoyle@psni.pnn.police.uk

Bushmills Neighbourhood Policing Team
nptbushmills@psni.pnn.police.uk

Cushendall Neighbourhood Policing Team
nptcushendall@psni.police.uk

The Public Prosecution Service (PPS)

It is the role of The Public Prosecution Service to consider the evidence presented to it and to decide whether to proceed with a prosecution against an offender.

If the PPS decide that an offender should receive a caution, it is an acknowledgement that an offence occurred, but the nature of the offence does not merit an offender being taken to Court. If the PPS decide an offender should be prosecuted, they will inform the victim and may also ask them to attend Court to give evidence. Not all Court cases are heard and resolved on the same day. Cases can sometimes be adjourned to another day, so the process can become quite lengthy.

The PPS will advise victims of the action they have taken, and of the outcome should the case be concluded at Court.

www.ppsni.gov.uk