



Making Northern Ireland Safer For Everyone Through Professional, Progressive Policing

FREEDOM OF INFORMATION REQUEST



Request Number: F 2009 03856

Keyword: Crime

Subject: USE OF CRUCIBLE AND NECTAR DATABASES

Request and Answer:

In relation to the below request.

Questions

- 1) The number of times the Service has requested data from the Tesco Clubcard database, "Crucible", run by Dunnhumby Ltd, in each of the last five years, or for as many years as possible.
- 2) For each request, the amount of data requested, preferably but not necessarily expressed as a range of dates.
- 3) The type of data requested each time - e.g. simple confirmation card was used at a certain time, or a list of items bought, or CCTV data linked to the loyalty database.
- 4) The cost of each request.
- 5) Please also answer points 1-4 again substituting the Nectar database, run by Loyalty Management Group.

Answer

This information is not categorised in a way that would enable us to answer your request therefore, the information is not held. Accordingly, I have determined that the Police Service of Northern Ireland does not hold the information to which you seek access.

For investigation purposes the Police Service of Northern Ireland (PSNI) use all tools at their disposal in order to perform its overall functions under the Police (NI) Act 2000, which states:

"It shall be the general duty of police officers –

- (a) to protect life and property;
- (b) to preserve order;
- (c) to prevent the commission of offences;
- (d) where an offence has been committed, to take measures to bring the offender to justice."

If you have any queries regarding your request or this decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.pnn.police.uk.

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psni.police.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.