



Making Northern Ireland Safer For Everyone Through Professional, Progressive Policing

## FREEDOM OF INFORMATION REQUEST



**Request Number:** F-2010-02870  
**Keyword:** Operational Policing  
**Subject:** Residents Complaints

### Request and Answer:

This is to inform you that the Police Service of Northern Ireland has now completed its search for the information you requested and the answer to your question is as follows:

#### Question

A list of the number of all complaints made by the residents of the Drum Road/Sweep Road areas reported from December 1, 2009 to present date.

#### Answer

Please see list below of the number of all complaint types recorded by police from residents of Sweep Road/Drum Road area of Cookstown:

Buses and taxi parking including noise – 21  
Car related rallying and excess noise – 18  
Rowdy behaviour & noise nuisance – 34  
Loud music from club – 1  
Property damage or attempted damage – 6  
Littering including broken bottles – 9  
Indecent behaviour (urinating in public and in gardens) – 17  
On street drinking and public intoxication – 12  
Query re legality of chip shop – 1

Please note the complaints above have been derived from 86 calls from local residents in the Drum Road/Sweep Road area. Within these 86 calls there are some calls which involved more than one complaint.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a

review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing [foi@psni.pnn.police.uk](mailto:foi@psni.pnn.police.uk).

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ [www.psnipolice.uk](http://www.psnipolice.uk)

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.