



FREEDOM OF INFORMATION REQUEST



Request Number: F-2011-03566

Keyword: Crime

Subject: Trinity Flats Ballymoney

Request and Answer:

This is to inform you that the Police Service of Northern Ireland has now completed its search for the information you requested. The decision has been taken to disclose the located information to you in full.

I would like to raise the concerns of residents in the Trinity Drive, Armstrong Drive and Parkview areas of Glebeside.

I have in my possession a list of 40 names from a petition who are very annoyed with being continually subjected to a wide range of anti social behaviour from several residents in the flats at the top of Trinity Drive. I believe the names of these residents are well known to your local neighbourhood officers however I am happy to provide further details if required. Tonight residents described in great detail the totally unacceptable behaviour which they face on a regular basis such as having the houses peppered with pellets, intimidation and general rowdiness.

They are clearly frustrated by what they view as a lack of action against these people and many particularly the elderly are living in constant fear. As a matter of urgency could you inform me?

Question

How many times the PSNI has been called to incidents at this block of flats this year?

Answer

From January 2011 police have attended a total of 11 calls to this block of flats.

Question

What generally were these call outs in relation to and what has the PSNI done or prepared to do to address the concerns of these residents?

Answer

The calls were reported as follows: 2 x assaults, 1 x noisy party , 3 x requests to assist ambulance personnel, 1 x burglary, 1 x receiving nuisance texts, 1 x report of missing person, 1 concern for safety where police force door, and 1 x report of a German swastika in a window.

To address the problems PSNI have undertaken the following measures: Police have carried out door to door enquires in the area calling at approximately 50 houses in order to ascertain the extent of the problem. They spoke to 25 residents and approximately half of them stated that they were not aware of a problem.

Question

In closing the residents are happy to meet with the PSNI and any other relevant agency such as the NIHE to provide first hand the problems they face. Please let me know if you are prepared to listen to these concerns and I will help arrange this.

This is not a valid question under Section 8 (1) (c) of the Act as it does not ask for recorded information. I can however advise you that Ballymoney Police have advised that a meeting was held at Ballymoney PSNI Station on Wednesday 26 October 2011.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.pnn.police.uk.

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psni.police.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.