



## FREEDOM OF INFORMATION REQUEST



**Request Number:** F-2011-03304

**Keyword:** Human Resources

**Subject:** Part Time Reserve Service Years

### Request and Answer:

This is to inform you that the Police Service of Northern Ireland (PSNI) has now completed its search for the information you requested and the answers to your questions are as follows.

### Question

The payment bracket on my letter stated I was in the range of 5 - 9 years service, yet I supplied an RUC certificate and PSNI certificate to show I was a part-time reserve member from May 1994 to Feb 2004, which is 10 years service.

Can you please provide details on how service years were calculated and details of how I appeal the decision to put me in the 5-9 year bracket?

### Answer

The PSNI Human Resources department has advised that the questions raised would be better answered by the PTR Gratuity Office and this lies with the Department Of Justice (DOJ). Dates of service were supplied to the DOJ and the PSNI has no knowledge of how bands were calculated or indeed what the bands are.

The DOJ would be best placed to respond regarding an appeal about service years and I have inserted the link below to their website

<http://www.ptrgratuity.com/>

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a

review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing [foi@psni.pnn.police.uk](mailto:foi@psni.pnn.police.uk).

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ [www.psni.police.uk](http://www.psni.police.uk)

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.