



## FREEDOM OF INFORMATION REQUEST



**Request Number:** F-2011-01335

**Keyword:** Organisational Information/Governance

**Subject:** GRG Contract

### Request and Answer:

This is to inform you that the Police Service of Northern (PSNI) Ireland has now completed its search for the information you requested and the answers to your questions are as follows.

### Question

I am contacting yourselves to enquire when the GRG contracts are being advertised for tenders again?

Or is there an opening in this sector for a new recovery operator?

### Answer

The PSNI Procurement Unit has advised that the Vehicle Recovery Contract with GRG is not due to expire until July 2013 so it could be another 12-18 months before any new contract is tendered.

For your information this is a managed service and as such the responsibility for appointment of Vehicle Recovery Operators lies with GRG and any operator wishing to join the scheme in the meantime would be best placed to contact GRG directly.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing [foi@psni.pnn.police.uk](mailto:foi@psni.pnn.police.uk).

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they

investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ [www.psni.police.uk](http://www.psni.police.uk)

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.