



Making Northern Ireland Safer For Everyone Through Professional, Progressive Policing

## FREEDOM OF INFORMATION REQUEST



**Request Number:** F-2011-00118

**Keyword:** Organisational Information/Governance

**Subject:** Hearing Loss Claims Discrepancy

### Request and Answer:

This is to inform you that the Police Service of Northern Ireland has now completed its search for the information you requested and the answer to your question is as follows:

### Question

I refer to Freedom of Information requests F-2008-04642 and F-2008-04813. Both these requests were similar in nature and in both cases your reply was similar. Namely: - Registered Claims 1751  
Cases dealt with 515  
Cases outstanding 1236

Both requests were answered that "these figures above are accurate as of 30/09/08" on both counts.

Please clarify why "compensation paid" in the request of 04642 reads £5,612,100, yet the request of 04813 reads "amount paid in damages" with the same information reads £11,348,466.

Can one clarify why the discrepancy of £5,736,366?

### Answer

The discrepancy is due to the fact that the figures supplied in request 04813 included legal costs while request 04642 did not.

Please note that F-2008-04813 request specifically asked for legal fees to be included whereas F-2008-04642 didn't and so both requests were interpreted differently.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue

of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing [foi@psni.pnn.police.uk](mailto:foi@psni.pnn.police.uk).

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ [www.psni.police.uk](http://www.psni.police.uk)

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.