



## FREEDOM OF INFORMATION REQUEST



**Request Number:** F-2011-03226

**Keyword:** Organisational Information/Governance

**Subject:** ICT Contracts

### Request and Answer:

This is to inform you that the Police Service of Northern Ireland has now completed its search for the information you requested. The decision has been taken to disclose the located information to you in full.

#### Question 1

I would like to make a freedom of information request for all ICT Contracts relating to mobiles phones please can you send me:-

Supplier(s) Name(s)

#### Answer

The suppliers are Vodafone, O2 and Orange.

#### Question 2

Total Contract Value.

#### Answer

PSNI do not have an actual contract in place. The Government Procurement Services (GPS) Framework RM526 applies.

#### Question 3

Duration.

#### Answer

The current framework duration is two years.

#### Question 4

Expiry Date.

#### Answer

The current framework is due to expire December 2011.

**Question 5**

Number of Users/Handsets.

**Answer**

There are 8100 connections.

**Question 6**

Contract Review Date.

**Answer**

The GPS is currently reviewing options.

**Question 7**

Contact/job title responsible for this contract.

**Answer**

The Network Manager is responsible.

**Question 8**

All ICT Contracts relating to PBX Maintenance please can you send me:  
Supplier(s) Name(s).

**Answer**

Fujitsu.

**Question 9**

Contract Value.

**Answer**

Telephony Managed Service cost including PBX Maintenance is £6.4m.

**Question 10**

Application(s) running on PBX.

**Answer**

Applications running are PBX are Voice mail, Wall Board Statistics, Management, Opera and Octel.

**Question 11**

Duration.

**Answer**

Duration is 5 years plus 3 annual extensions.

**Question 12**

Expiry Date.

**Answer**

January 2016

**Question 13**

Number of Users.

**Answer**

There are approximately 10, 000 users.

**Question 14**

Contract Review Date.

**Answer**

January 2016.

**Question 15**

Contact/job title responsible for this contract.

**Answer**

The Service Manager is responsible.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing [foi@psni.pnn.police.uk](mailto:foi@psni.pnn.police.uk).

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ [www.psni.police.uk](http://www.psni.police.uk)

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.