



Making Northern Ireland Safer For Everyone Through Professional, Progressive Policing

## FREEDOM OF INFORMATION REQUEST



**Request Number:** F-2011-00267

**Keyword:** Organisational Information/Governance

**Subject:** Mobile Phone Crime

### Request and Answer:

This is to inform you that the Police Service of Northern Ireland (PSNI) has now completed its search for the information you requested. The decision has been taken to disclose the located information to you in full.

#### Question 1

How many mobile phones were reported lost and how many were reported stolen in 2009 and 2010.

#### Answer

In 2009, 1676 phones were reported lost and 3133 were reported stolen. In 2010, 1899 phones were reported lost and 2840 were reported stolen.

#### Question 2

How many mobile phones do you currently have in your property stores?

#### Answer

There are currently 1994 mobile phones classified as being in PSNI Police Property stores i.e. "checked in"; 109 of these are pending imminent disposal. (disposal could mean returned to owner, destroyed, sold at auction etc).

#### Question 3

What do you currently do with unclaimed mobile phones? And how long do you store them for before they are cleansed/ destroyed/ auctioned (or whatever the current process is)?

#### Answer

Up until recently all lost property was sent to the PSNI Lost Property Office who processed all items not reclaimed by members of the public. This function has now been devolved back to our eight District Command Units. A policy for how to dispose of property (including mobile phones) has not yet been established by the Districts. Therefore no recorded information is held in relation to this part of your request.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing [foi@psni.pnn.police.uk](mailto:foi@psni.pnn.police.uk).

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ [www.psni.police.uk](http://www.psni.police.uk)

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.