



FREEDOM OF INFORMATION REQUEST



Request Number: F-2012-03099

Keyword: Organisational Information/Governance

Subject: Hearing Loss Claims

Request and Answer:

Question

For your guidance it is essentially a follow up to an earlier FOI in which I am attempting to get more up to date figures than those already provided by yourselves.

Your pdf for the previous FOI response is available on your own website at:

http://www.psnl.police.uk/hearing_loss_claims-2.pdf

The information I require is regarding hearing loss claims. Your correspondence marked F-2011-03017 outlines the compensation paid up until 31/08/2011 for hearing loss claims as well as a breakdown of compensation paid and legal/court fees.

Your answer also specifies the claims registered, claims concluded and claims ongoing.

As said, I would like to get figures as up to date as possible for the same items ie compensation paid, legal/court fees and claims registered, claims concluded and claims ongoing.

Answer

This is to inform you that the Police Service of Northern Ireland has now completed its search for the information you requested. The decision has been taken to disclose the located information to you in full.

The figures below set out the amounts paid in compensation to claimants and the legal/court fees for hearing loss claims up to July 31 2012.

Compensation Paid	Legal/Court Fees	Total
£52,023,381	£45,691,399	£97,714,780

The figures for hearing loss claims registered are as follows:-

Claims Registered 9489

Claims Concluded 5928

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.pnn.police.uk.

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psnj.police.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.