



FREEDOM OF INFORMATION REQUEST



Request Number: F-2012-02717

Keyword: Organisational Information/Governance

Subject: ICT and Telecommunications

Request and Answer:

I am writing to confirm that the Police Service of Northern Ireland has now completed its search for the information.

I have today decided to:

- disclose information in response to questions 1 to 25 in full;
- and fully exempt information in response to question 26 pursuant to the provisions of Section 38 and Section 40 of the Act.

Question 1

I want to submit a freedom of information request for the following information relating to ICT and Telecommunications:

Current Fixed Line Provider- Supplier's name?

Answer

The name of the supplier for the current Fixed Line provider is BT.

Question 2

Fixed Line Renewal Date - please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract?

Answer

The Fixed Line renewal date is July 2015.

Question 3

Fixed Line- Duration?

Answer

The fixed lines are provided under the Government Procurement Service / BT Accumulate Agreement and can be accessed using the following link provided below:

Question 4

Number of Lines?

Answer

PSNI has approximately a total of 2750 incoming channels.

Question 5

Minutes Provider - Supplier's name?

Answer

The name of the supplier of the Minutes provider is BT.

Question 6

Minutes Renewal Date - please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract?

Answer

The Minutes renewal date is July 2015.

Question 7

Minutes Monthly Spend - Monthly average spend?

Answer

PSNI do not hold the information regarding the 'Minutes Monthly' spend figure, however the average spend per month June 2011 – June 2012 is £11,973.

Question 8

Minute's Duration: the contract duration and not the actual minutes?

Answer

With reference to the response to question 7, lines are not based on per minute allocations or contracts.

Question 9

Number of Extensions?

Answer

The PSNI has approximately 15,000 extensions.

Question 10

Fixed Broadband Provider- Supplier's name?

Answer

The supplier's name of the Fixed Broadband is BT.

Question 11

Fixed Broadband Renewal Date - please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract?

Answer

There are 187 ADSL lines which were all ordered on different dates. Please find attached a list of the renewal dates at the end of this correspondence.

Question 12

Fixed Broadband Annual Spend - Annual average spend?

Answer

The PSNI spends an average of £35 on each line per month, which totals an annual spend of £75,800.

Question 13

VOIP/PBX Installation Date: - please provide day, month and year (month and year is also acceptable).

Answer

PSNI has one trial VOIP site installed with only 40 users. Service wide PBX is covered by the Managed Service Contract which ends in December 2016.

Question 14

Renewal Date on any leased Telephony systems - please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract?

Answer

The PSNI telephony equipment is not leased and all the PBX equipment was capital purchase.

Question 15

Lease Provider - Supplier's name?

Answer

The PBX equipment is owned by PSNI.

Question 16

WAN Provider- please provide me with the main supplier(s)?

Answer

The WAN Provider supplier's name is BT.

Question 17

WAN Renewal Date - please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract?

Answer

The WAN (MPLS) contract ends in February 2015.

Question 18

WAN Annual Spend - Annual average spend?

Answer

The PSNI's average WAN annual spend is £1,550,000.

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

Managed Service Contract

Question 19

Contract Title

Answer

The PSNI's managed service contract title is Managed Services.

Question 20

Supplier's Name?

Answer

The supplier's name is Fujitsu.

Question 21

Services Included?

Answer

The services included are IT, Desktops Laptops and Prints (DLP), Data and Telephony.

Question 22

Total Contract Value?

Answer

The total contract value is £100 million.

Question 23

Duration?

Answer

The duration of the contract is 5 years, with three one year extensions.

Question 24

Expiry Date - please provide day, month and year (month and year is also acceptable)

Answer

The expiry date of the contract is February 2016.

Question 25

Review Date - please provide day, month and year (month and year is also acceptable)

Answer

The review date of the contract was the end of November 2011.

Question 26

Internal Contact: please can you send me their full contact details including contact number and email and job title?

If there is more than one supplier for each contract please can you separate the contract dates and spend for each supplier. Also if no information can be provided for each of the key data types please explain why there is no information.

Answer

Section 17(1) of the Freedom of Information Act 2000 requires the Police Service of Northern Ireland, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which:

(a) states that fact,

- (b) specifies the exemption in question and
- (c) states (if not otherwise apparent) why the exemption applies.

The exemption/s, as well as the factors the Department considered when deciding where the public interest lies, are listed below:

Section 38 (a) and (b) – Health and Safety

Section 40 (2) (a) and (b) by virtue of Section 40(3)(a)(i) – Personal Information

Section 38 Health and Safety is a prejudiced based exemption which means that the PSNI must demonstrate that it is satisfied that to release the information would be likely to endanger the physical or mental health of any individual.

It is also a qualified exemption which means that the PSNI must consider the balance of the public interest in releasing the information against the public interest in withholding it.

A summary of the Harm and public Interest Test considerations for Section 38 is provided below;

Harm Test

Section 38

Disclosure of the names of individuals in roles other than those in senior positions within the PSNI could place individuals at risk and impact on their safety. The PSNI is currently under SEVERE threat from terrorists and releasing names of personnel could assist these terrorists in targeting individuals.

Public Interest Test

Factors Favouring Release - Section 38

Releasing the information would promote openness and transparency. The public would be better informed about staff roles within the service.

Factors Favouring Retention – Section 38

Releasing the names of individuals who work within the PSNI into the public domain may assist terrorists and criminal elements to carry out attacks on these persons.

Section 40 Personal Information is a Class-based exemption, therefore it is not necessary to evidence the harm caused by disclosure. The data protection rights of a third party would be breached by disclosure, therefore Section 40(2) is an Absolute exemption and a Public Interest Test is not necessary. This is so because personal data is governed by other law (The Data Protection Act 1998).

All requests made under FOI are applicant blind. A request must be treated as such and a public authority will always view any disclosure as into the public domain and not just to an individual.

Personal Data is regulated under the principles of the Data Protection Act 1998 and when information contains personal data about a third party it can be released if disclosure would not breach any of the data protection principles.

Principle 1 is that personal data must only be processed lawfully and fairly.

Members of staff are entitled to protection under the Data Protection Act 1998. The Service would be failing in its lawful duty were it to breach the Data Protection Act in order to furnish a disclosure under the Freedom of Information Act 2000. The Service has a duty to protect the personal data of all individuals. To release the member of staff's name in association with their role and employer would in effect be a release of personal information into the public domain.

Decision

I have determined that the release of the name of staff member who holds the post of ICS Network Manager in PSNI into the public domain would not be in the public interest. The Service is currently under SEVERE threat from terrorists and disclosure of this information has the potential to assist those seeking to carry out attacks against police officers/ staff. The safety of any individual is of paramount importance and the PSNI will not divulge any information which could put lives at risk.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.pnn.police.uk.

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psnj.police.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.

Question 11

Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

Answer

There are 187 ADSL lines which were all ordered on different dates. Please find below a list of the first commitment dates that each were contracted for a period of 24 months and are then re-committed on a rolling 24 month thereafter on the GPS contract.

- 24 May 2006
- 17 August 2006
- 17 August 2006
- 04 September 2006
- 27 September 2006
- 27 September 2006
- 27 October 2006
- 25 January 2007
- 28 February 2007
- 17 April 2007
- 18 December 2007
- 30 September 2008
- 11 November 2008
- 17 December 2008
- 17 December 2008
- 12 March 2009
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