



## FREEDOM OF INFORMATION REQUEST



**Request Number:** F-2012-01436

**Keyword:** Organisational Information/Governance

**Subject:** Personal Safety Devices for Lone Workers

### Request and Answer:

This is to inform you that the Police Service of Northern Ireland has now completed its search for the information you requested. The decision has been taken to disclose the located information to you in full.

#### Question 1

Please confirm if your organisation has a lone working policy.

#### Answer

PSNI do not have a specific lone working policy. However, PSNI has guidance which supports our Corporate Policy and risk assessments.

#### Question 2

Please confirm whether any of employees use personal alarms as part of your lone worker policy.

#### Question 3

If yes to question 2, please provide the number of personal alarms purchased / rented.

#### Question 4

Please provide the name of the company that you purchased the devices from.

#### Question 5

Please provide the date the devices were purchased, the contract length and value.

#### Question 6

Please provide the job titles of the persons who are / or would be responsible for your lone worker policy and the purchasing of personal alarms.

#### Question 7

Please list the name and contact details (phone, email) of this person(s).

#### Answer

PSNI do not have a lone working policy and therefore questions 2 –7 are not applicable.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing [foi@psni.pnn.police.uk](mailto:foi@psni.pnn.police.uk).

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ [www.psni.police.uk](http://www.psni.police.uk)

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.