



## FREEDOM OF INFORMATION REQUEST



**Request Number:** F-2013-03777

**Keyword:** Organisational Information/Governance

**Subject:** Wi-Fi Provider

### Request and Answer:

#### Question 1

Please can you send me the following contract information. Wi-Fi Provider - Who is the contracted supplier for the Wi-Fi contract.

#### Question 2

Average Annual Spend – Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider.

#### Question 3

Number of Users- Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.

#### Question 4

Number of Locations/Site- I require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.

#### Question 5

End User Offer- What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.

#### Question 6

Manufacturer Name/Brand- Please provides me with the brand names of the Wi-Fi equipment which many include manufacturers of the access points and routers. If there is more than one Wi-Fi provider please state the Manufacturers Name for each individual provider

#### Question 7

Contract Description - Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider.

**Question 8**

Actual Contract Start Date- Please can you state the Start date of the contract. If there is more than one Wi-Fi provider please split contract dates for each individual provider.

**Question 9**

Actual Contract Renewal/Expiry Date- Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract.

**Question 10**

Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address. If there is more than one Wi-Fi provider please state the contract details for each individual provider.

**Answer**

This is to inform you that the Police Service of Northern Ireland has now completed its search for the information you requested. The decision has been taken to disclose the located information to you in full.

In response to Questions 1 – 10, I can advise you that PSNI do not have a corporate wide contract to supply Wi-Fi and therefore no information is held in relation to this part of your request.

**Question 11**

If the organisation doesn't have a Wi-Fi contract in place please state when the organisation plans to have a Wi-Fi contract in place. Please do this by providing me with a month and year and if possible what type of solutions they plan to want in place and the number of locations. If the organisation has this service (Wi-Fi) as part of a managed service please can you provide me with the contract details of the managed contract including:

(i) Current Provider

**Answer**

British Telecom.

(ii) Number of Users- This is normally the total number of staff with the organisation.

**Answer**

Approximately 200 concurrent users.

(iii) Contract Description - Please can you provide me with a brief contract description of the overall contract.

**Answer**

DFTS BT Contract

(iv) Contract Expiry Date

**Answer**

July 2017.

(v) Contract Review Date

**Answer**

June 2014.

(vi) Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an

email address.

**Answer**

Name: Mr David Best

Telephone Contact: 02890 700228

Email Contact: [FSSSecretariat@psni.pnn.police.uk](mailto:FSSSecretariat@psni.pnn.police.uk)

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing [foi@psni.pnn.police.uk](mailto:foi@psni.pnn.police.uk).

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ [www.psni.police.uk](http://www.psni.police.uk)

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.