



## FREEDOM OF INFORMATION REQUEST



**Request Number:** F-2015-02157

**Keyword:** Complaints/Discipline

**Subject:** Crimes Reported via Twitter

### Request and Answer:

#### Question

In the 2015 calendar year how many crimes were reported to your force where the initial contact from either the victim or a third party to say there was a suspected crime came via a Tweet? Please provide a breakdown of the offences that were logged as a result of these contacts.

#### Clarification Received

My apologies but last week I sent out the following FoI request. In the 2015 calendar year how many crimes were reported to your force where the initial contact from either the victim or a third party to say there was a suspected crime came via a Tweet? Please provide a breakdown of the offences that were logged as a result of these contacts. It should, of course, have referred to the 2014 calendar year.

#### Answer

Searches were conducted however these searches failed to locate any records or documents relevant to your request based on the information you have provided. Accordingly, I have determined that the Police Service of Northern Ireland does not hold the information to which you seek access.

We do not take incident reports via social media. Our twitter accounts have the following text under the profile image:

**We do not monitor Twitter 24/7. Something to report? Call the Police 101. In an emergency always call 999.**

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue

of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing [foi@psni.pnn.police.uk](mailto:foi@psni.pnn.police.uk).

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ [www.psni.police.uk](http://www.psni.police.uk)

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.



**PSNI** 

@PoliceServiceNI

Official Police Service of Northern Ireland. We do not monitor Twitter 24/7. Something to report? Call the Police 101. In an emergency always call 999. #PSNI

 Northern Ireland

 [psni.police.uk](http://psni.police.uk)

 Joined September 2009