



FREEDOM OF INFORMATION REQUEST



Request Number: F-2015-02534

Keyword: Operational Policing

Subject: Complaints Regarding Surface or Condition of Killard Road

Request and Answer:

Question

Under freedom of information I wish to request details of any complaints which PSNI has received in relation to the surface/condition of the Killard Road, Ballyhornan within the last six years. This is to include complaints made by phone, email or letter. Specifically I would like the date and nature of each/any complaint and detail of any action taken to address the complaint. For the avoidance of confusion I am not requesting the details of who made any complaint.

Answer

This is to inform you that the Police Service of Northern Ireland has now completed its search for the information you requested. The decision has been taken to disclose the located information to you in full.

Six records have been identified relating to the surface/condition of Killard Road, Ballyhornan within the last six years.

6th June 2010

Caller reports road is in a dangerous condition. Police attended and no offences were disclosed.

4th August 2011

Caller reports the condition of the road is making driving condition hazardous. Department of the Environment informed. Police spoke to one person and no further action was taken.

27th August 2011

Caller states the condition of the road is making it dangerous. Police informed Department for Regional Development.

5th June 2012

Caller reports the road surface in a dangerous condition. Department of the Environment aware. Police checked the area and no offences were disclosed.

6th March 2013

Caller reports damage to grass verge. Police informed Department for Regional Development.

12th June 2013

Caller reports road blocked. Police informed Department of Agriculture and Rural Development.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.pnn.police.uk.

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psni.police.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.