



FREEDOM OF INFORMATION REQUEST



Request Number: F-2015-01077

Keyword: Operational Policing

Subject: Impact Of Police Budget Cuts

Request and Answer:

Question 1

What is the code or other denotation used by control room staff in your force area to record that there are no officers or units to attend or deal with an incident immediately? We are aware that each force has its own terminology or abbreviation to record when there are no units available to attend – e.g. NUTD in the Met, NFP in the GMP and +NUS in Dorset. We would be grateful if you would please confirm your code to us.

Question 2

Based on logs recorded on your control room systems, how many times was this code or denotation used in each year from 2010 to the present? We understand that not all incidents require attendance and that some incidents require later attendance at the request of the victim or due to call grading. We are specifically asking therefore for the number of times that you record there being no units or officers available to send at the time of the call or log being raised regardless of whether units or officers were sent at a later point – whether that be a day, an hour or a minute after.

Clarification: Yes please withdraw questions 1 and 2.

Question 3

What is the total number of individual incidents logged on your control room dispatch systems in each year from 2010 to the present? We are simply asking for the total number of incidents logged on your CAD / CAC / OTHER control room dispatch system for each year from 2010 to the present regardless of the number of calls attached to each log.

Answer

This is to inform you that the Police Service of Northern Ireland has now completed its search for the information you requested. The decision has been taken to disclose the located information to you in full.

2010 – 491531
2011 – 491054
2012 – 488522
2013 – 493695
2014 – 502348
2015 – 104297 (until March 24)

Question 4

How many incidents, based on those logged on your control room system did Officers attend in each year from 2010 to the present?

Answer

The figures are based on police arriving at a report of an emergency, priority, scheduled or early resolution call for service.

2010 – 236693

2011 – 242227

2012 – 250461

2013 – 244492

2014 – 244183

2015 – 51814 (until March 24)

N.B. Calls are graded and responded to appropriately. Not all calls may require officers to attend and the above figures do not necessarily denote that resources were not available to attend a call.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.pnn.police.uk.

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psni.police.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.