



FREEDOM OF INFORMATION REQUEST



Request Number: F-2015-02456

Keyword: Operational Policing

Subject: Mental Health Incidents

Request and Answer:

Question

In 2014/15 how many mental health incidents did the PSNI attend?

Clarification: How calls made to the PSNI in 2014/15 were identified as having mental health issues as the main contributing factor?

Answer

This is to inform you that the Police Service of Northern Ireland has now completed its search for the information you requested. The decision has been taken to disclose the located information to you in full.

A search of the PSNI system shows that in the year 2014 there were a total of 9008 calls made to the PSNI that were identified as having mental health issues as a contributing factor. In the year 2015, from the 1st January to the 31st July there have been a total of 6244 calls made to the PSNI that were identified as having mental health issues as a contributing factor.

Note: A call for service may be classified as having mental health element as a factor if it involves a person who has, or appears to be suffering from, a mental disorder or mental impairment including learning difficulties. This information is based on data extracted from a live system and may be subject to change and it is dependent on the information having been input into the system in such a way as to enable the identification of all those records relevant to your request.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.pnn.police.uk.

If following an internal review, carried out by an independent decision maker, you were to remain

dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psni.police.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.