



FREEDOM OF INFORMATION REQUEST



Request Number: F-2015-00576

Keyword: Organisational Information/Governance

Subject: Financial Accounting Software System

Request and Answer:

Question 1

Please can you provide me with the following information: Name of financial accounting software system in use in your organisation?

Answer

This is to inform you that the Police Service of Northern Ireland (PSNI) has now completed its search for the information you requested. The decision has been taken to disclose the located information to you in full.

The financial accounting system software used by PSNI is Integra IOE.

Question 2

Original date of purchase (financial accounting software).

Answer

The original purchase date of Integra was 1993 with PSNI going live on 1 April 1994.

Question 3

Cost of annual support and maintenance for the financial accounting software system (last financial year).

Answer

The annual application software support and maintenance cost for 2013-2014 was £60,308.

Question 4

Other annual spend relating to the financial accounting software system, outside the support and maintenance costs.

Answer

The average annual cost of Application IT Support under the Managed Service Contract is £12,035 per application, individual system support costs are not available under this contract.

Question 5

Number of members of staff involved in the internal support of the financial accounting software

system for users and ITT.

Answer

The Technical Systems Manager (TSM) and Contract Manager (CM) are associated with the Integra Financial systems however this only forms a small part of their daily role, similarly the Managed Service provision does not have individual resources which are dedicated to supporting the financial accounting system.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.pnn.police.uk.

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psni.police.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.