



FREEDOM OF INFORMATION REQUEST



Request Number: F-2016-00233

Keyword: Organisational Information/Governance

Subject: Media Monitoring Service

Request and Answer:

Question 1

Do you use a media monitoring service?

Answer

Your request for information has now been considered. In respect of Section 1(1)(a) of the Act I can confirm that the Police Service of Northern Ireland (PSNI) does hold information to which your request relates. The decision has been taken to disclose the following.

The PSNI do use a media monitoring service.

Question 2

What media do you monitor: Press/ Broadcast/Online/social Media?

Answer

The PSNI monitor Press/ Broadcast/Online.

Question 3

When are you due to tender next for this service?

Answer

The Corporate Communications Department have a long standing arrangement for a media monitoring service with the Department of Justice (DOJ). The Department is currently reviewing all aspects of media monitoring services provided to PSNI. If further services in addition to what DOJ provide are required going forwards, PSNI will comply with Service Procedure 12/12 'Procurement and Contract Management within the Police Service of Northern Ireland' in terms of how the services will be procured.

Question 4

What is your monthly/ annual budget for media monitoring within the PSNI?

Answer

The PSNI does not have a monthly or annual budget for media monitoring as budgets are not devolved down to this level.

Question 5

Who is the correct person to speak with in regards to this?

Answer

Liz Young, Head of Corporate Communications Department may be contacted on email at Liz.Young@psni.pnn.police.uk

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.pnn.police.uk.

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psnipolice.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.