



## FREEDOM OF INFORMATION REQUEST



**Request Number:** F-2018-02931

**Keyword:** Organisational Information/Governance

**Subject:** 101 and 999 Calls for FGM

### Request and Answer:

Your request for information has now been considered. In respect of Section 1(1)(a) of the Act I can confirm that the Police Service of Northern Ireland does hold information to which your request relates. The decision has been taken to disclose the following.

#### Request 1

The number of 101 calls received that make mention of “FGM”, “female genital mutilation” or “female cutting” in each of the following years: 2014, 2015, 2016, 2017, 2018?

#### Answer

A total of 2 calls

#### Request 2

The number of 999 calls received that make mention of “FGM”, “female genital mutilation” or “female cutting” in each of the following years: 2014, 2015, 2016, 2017, 2018?

#### Answer

There were no 999 calls.

Please note that for the information you have requested there is **no specific recording category / code to capture this data** within the PSNI’s call recording system Command and Control (C&C).

It therefore should be noted in conjunction with the data provided that any calls were identified manually by PSNI’s Call Management Centre (CMC), undertaking a keyword search for the word ‘abortion’, of all Command and Control (C&C) and then by further checking and reading through each incident logs that contain the following words or phrases in the description box and/or in the incident log to ascertain if it related specifically to your request regarding from 01 January 2014 to 09 December 2018 inclusive. Please note the keywords used for the search:

‘FGM’ (only when these letters are together)

‘Female genital mutilation’ (only when these three words are together)

‘Female cutting’ (only when these two words are together)

However from this data it should also be further considered that as it has been extracted solely by undertaking a keyword search and therefore is dependent on the information having been recorded

within each of the C&C call logs and as this information **cannot be** extracted from a specific recording code it should allow for any human error and there **may be** other calls recorded on the C&C system that have not been captured for example any data that falls out of the 'keyword search'.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing [foi@psni.pnn.police.uk](mailto:foi@psni.pnn.police.uk).

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ [www.psnipolice.uk](http://www.psnipolice.uk)

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.