



FREEDOM OF INFORMATION REQUEST



Request Number: F-2018-02485

Keyword: Organisational Information/Governance

Subject: Body Worn Video

Request and Answer:

Your request for information has now been considered. In respect of Section 1(1)(a) of the Act I can confirm that the Police Service of Northern Ireland does hold information to which your request relates and the decision has been taken to disclose the following.

Request 1

On how many occasions since body worn video has been introduced at your police force have there been faults with the system e.g. cameras not working as they should, problems with downloading the footage.

Answer

Service Desk Manager records indicate there have been 569 incidents to date recorded under Body Worn Video classification.

Please note: There is no guarantee of accuracy in relation to this figure as incidents can sometimes be categorised incorrectly and often can be user error. Without analysing the call log of each individual incident it is impossible to confirm whether the incident was a genuine body worn video fault. However, to interrogate each of the 569 incidents to establish this would exceed the 18 hour cost limit set under the FOI Act.

Request 2

Please specify the nature of the fault in each case and include any comments an officer has made about the incident.

Answer

Please see below recorded details of incident faults:

- Booking out camera (157)
- Camera fails to record (12)
- Damaged/Faulty/Contaminated camera (195)
- Docking Hub – No power (15)
- Fails to stop recording (4)
- Lost or misplaced camera (7)
- No swipe card (3)
- Uploading recorded footage (29)

Card Reader no power (1)
Cannot create exhibit (8)
Cannot play videos (7)
No desktop icon (30)
Not displaying incidents (8)
Not displaying recent videos (4)
System access denied (6)
Other (83)

Request 3

Please tell me on how many occasions body worn video has been deployed.

Answer

ICS can confirm up until 31/01/2019, Body Worn Cameras have been assigned to a PSNI police officer on a total of 614,141 occasions. This figure does not constitute whether or not the cameras were actually deployed for operational purposes.

Request 4

How many body worn cameras the force has.

Answer

PSNI currently have 2,350 Body Worn Cameras.

Request 5

Please also state how much the force has spent on body worn cameras.

Answer

PSNI have spent £534,400 on Body Worn Cameras.

Request 6

Please tell me on how many occasions body worn video footage or the camera has been lost.

Answer

ICS can confirm there have been 14 cameras recorded as lost/misplaced. However there are no occasions where body worn video footage has been lost.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.pnn.police.uk.

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner

will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psnj.police.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.