



FREEDOM OF INFORMATION REQUEST



Request Number: F-2018-01846

Keyword: Operational Policing

Subject: Calls to Muckamore Abbey Hospital

Request and Answer:

Your request for information has now been considered. In respect of Section 1(1)(a) of the Act I can confirm that the Police Service of Northern Ireland does hold information to which your request relates. The decision has been taken to disclose the following.

Request 1

I am writing to request access to records held by the PSNI under the Freedom of Information Act 2000. I wish to request access to the following records/details: The information to be given for a period between 1 January 2014 and 31 July 2018. The number of calls outs to Muckamore Abbey Hospital in Antrim

Answer

A search of the PSNI's Command and Control system was carried out for the period of 1/1/14 – 31/7/18 using the address of Muckamore Abbey Hospital, 1 Abbey road, Muckamore BT41 4SH. Police received 130 calls to the hospital during the time frame given.

Request 2

The number of call outs to be broken down, with the top five reasons police were called out listed.

Answer

The top five reasons for police being contacted were:

1. Assaults by patients on staff.
2. Assaults by patients on other patients.
3. Patients being absent with or without consent of staff and reported for information of police but not missing.
4. Missing patient reports.
5. Various contacts from staff reporting patients attending appointments outside the hospital and requests for escorts for more vulnerable patients.

Request 3

Specifically, the number of times police were called out due to patient assaults on staff to be given as a separate figure.

Answer

Police were called 31 times due to patient assaults on staff.

Request 4

The number of times police were called due to staff assaults on patients to be given as a separate figure.

Answer

Police were called 3 times due to staff assaults on patients.

This information was provided by PSNI Urban Contact Management Centre.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.pnn.police.uk.

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psni.police.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.