



## FREEDOM OF INFORMATION REQUEST



**Request Number:** F-2018-01181

**Keyword:** Organisational Information/Governance

**Subject:** Contracts For Recycling And Procurement Of IT Products

### Request and Answer:

Your request for information has now been considered. In respect of Section 1(1)(a) of the Act I can confirm that the Police Service of Northern Ireland does hold information to which your request relates. The decision has been taken to disclose the following.

#### Request 1

Start and end date of any and all contracts; including any current or scheduled tenders, relating to the Recycling and Procurement of IT products involving equipment such as computers, laptops, mobile devices, mobile device accessories, printers, copiers, scanners, servers, PBX boxes, Teleconferencing equipment, tablets, point-of-sale devices and data storage.

#### Request 2

Start and end date of any and all contracts; including any current or scheduled tenders, relating to Data Eraser inline with GDPR requirements for, but not limited to, IT equipment (relevant products listed above), Mobile Devices & Tablets.

#### Clarification Sought

- I. There are no contracts in place during a procurement exercise seeking tenders, are you seeking a list of tenders underway?
- II. Please clarify what is meant by 'Recycling'.
- III. Is 'Data Eraser' a product?

#### Clarification Received

- I. Request relates any current contracts in place, any on-going tenders, any schedule or upcoming tenders relating to the recycling and/or procurement products.
- II. Disposal of any end of life and/or obsolete IT and/or Smartphone products.
- III. Data Eraser is typically classed as a software product used to enable the removal of data from data sensitive products.

#### Answer

Please find below a table containing information in relation to related contracts the PSNI IT Department (known as ICS) has directly with suppliers. The PSNI does not have a direct contract with any recycling company. We make use of a framework agreement put in place for all public sector bodies in Northern Ireland. The contract dates and other information is published on online at:

In relation to request 2 the PSNI have no records related to a product called "Data Eraser." It is likely that the question is answered via the use of the recycling service in request 1 which effectively erases and then destroys any device or media likely to hold sensitive information.

Description	Business Area	Start date	Approved end date	Duration and optional extensions
Autodesk Support+Services(EOC)	ICS	27/05/2016	26/05/2018	24 mths
Thin Client Software Support(EOC)	ICS	30/06/2015	30/06/2018	36 months
MastTraining, Sysms+Safety Equip	ICS	28/07/2013	28/07/2018	36months + 3 x 12 mths
DFTS	ICS	01/07/2010	31/07/2018	96 months - 24 months
Public Address	ICS	12/08/2013	11/08/2018	36mths +12+12 mths
Duty Rostering	ICS	17/09/2008	16/09/2018	24 mths + 5x12 mths + 36 mths
VIPER Support+Maintenance	ICS	01/04/2015	30/09/2018	36 Mths + 6mths
Computer Hardware	ICS	18/10/2016	17/10/2018	24mths
Social Media Mgt Platform	ICS	27/10/2016	26/10/2018	24 mths
GIS Licenses	ICS	01/11/2015	31/10/2018	36 mths + 3 x 12mths
Recording Media	ICS	04/11/2015	03/11/2018	36 mths + 2x12 mths
CSI A14 Mobility Application	ICS	01/12/2017	30/11/2018	12mths
NPIA Siemens IAM Man Ser	ICS	01/12/2011	30/11/2018	12mths x 7
Virtualisation Software	ICS	25/04/2017	28/12/2018	21mths + 24mths + 24mths
Back Office Support	ICS	14/09/2015	30/12/2018	36 mths + 4 mths
HR System Software Supp	ICS	01/01/2012	31/12/2018	36mths+24mths+24mths
CIO Subscription	ICS	01/01/2017	31/12/2018	24mths
PSNI Financial System	ICS	14/02/2005	13/02/2019	60 mths + 5x12 mths +48mths +1x12mth
Commercial Support Call Off	ICS	06/03/2017	05/03/2019	24mths + 12 mths
Fixed Lines Services	ICS	14/03/2016	13/03/2019	36mths + 1 x 24mths
RMDSS	ICS	26/03/2012	25/03/2019	60 months + 2x12 months
IT Health Check	ICS	21/08/2017	31/03/2019	20mths
Radio Harmonisation	ICS	31/10/2001	31/03/2019	15yrs from 01/04/05
Causeway DSM1 Memo of Cop	ICS	01/04/2011	31/03/2019	60 mths + 12mths +24mths
Server Software Licensing	ICS	23/03/2016	31/03/2019	3x12mths +3x12mths
North Down CC CCTV PIDS Maint	ICS	01/04/2016	31/03/2019	36 mths
Electronic Crime in Action Sup	ICS	01/04/2016	31/03/2019	36mths + 2 x 12 mths
Single Sign On Software Support	ICS	01/04/2016	31/03/2019	36 mths
PWDD Drink Drive Software Supp	ICS	01/04/2016	31/03/2019	36 mths
ICS TECH Police ICT Fees	ICS	10/04/2017	31/03/2019	12 mths + 12 Mths
National Adobe Acrobat Pro	ICS	11/08/2016	10/04/2019	36mths
Radio Licence Fees	ICS	30/04/2013	29/04/2019	12mth+12mth+12mth+12mth+12mth
RPA Proof of Concept Project	ICS	01/05/2018	30/04/2019	12mth
Firearms Licensing App Support	ICS	01/06/2016	31/05/2019	36 mths
Digital Interview Recording	ICS	09/06/2014	08/06/2019	36 mths + 24 mths + 12 mths
Anti-virus Support+Services	ICS	28/06/2016	10/07/2019	3 years
Supply and Support Mobiles	ICS	31/12/2015	26/07/2019	19mths
Command and Control Supp	ICS	20/05/2012	19/08/2019	36 mths ext + 4 mths ext + 2 yrs + 2 yrs
HOLMES Software Support	ICS	26/09/2014	25/09/2019	36 mths + 24 mths + 24 mths
Sco Sun and Unix Servers	ICS	01/05/2009	28/09/2019	10 years
Wing Software Support 16	ICS	30/09/2016	29/09/2019	36 mths
Network NI	ICS	01/02/2016	30/09/2019	20 mths + 24 mths
PSNP Services	ICS	01/10/2014	01/10/2019	60 mths
Video+Audio Provision	ICS	13/10/2016	12/10/2019	36mths +2x24mths

Project Guardian	ICS	29/11/2004	28/11/2019	180 months
Digital Transformation Serv	ICS	30/11/2016	29/11/2019	36 mths
EDRMS Licensing Support	ICS	01/08/2017	30/11/2019	28mths
G Cloud Hosting	ICS	01/12/2017	30/11/2019	24 months
FPN Traffic+Payment Mgt	ICS	18/01/2016	07/12/2019	36 mths(Delayed start) + 1x24mths
Legal+Commercial Services	ICS	12/12/2016	11/12/2019	36 mths
Tranman Support+Maintenance	ICS	01/01/2017	31/12/2019	36mths
Performance Mgt Sys - C6	ICS	15/03/2007	09/02/2020	96 mths + 3 x12 mths
Forensic E Discovery Analytics	ICS	26/02/2015	25/02/2020	60mths
TDA Subscription	ICS	01/04/2018	31/03/2020	2 yrs
Payroll Software Support	ICS	01/04/2015	31/03/2020	60mths
PUMA Provision Handheld Mobile	ICS	18/02/2010	31/03/2020	60mths+2x12mths+1mth+14dys+12mthsx2
PNC VISOR PND NPPIA Charges	ICS	01/04/2011	31/03/2020	108 months
SNEN 101	ICS	01/04/2017	31/03/2020	36 mths
Lumension Software Support	ICS	01/04/2017	31/03/2020	36mths +2x12mths
Spectrum Licence Fees	ICS	01/04/2017	31/03/2020	36 mths
Server Software Premier Support	ICS	01/04/2017	31/03/2020	36mths
National Mobile Property Reg	ICS	01/04/2017	31/03/2020	36mths
PNC Gateway Support	ICS	02/05/2017	01/05/2020	36 mths
CCTV Security System Equip+Sup	ICS	30/05/2017	29/05/2020	3yrs + 12mths +12mths
DAM Digital Asset Management	ICS	01/10/2015	30/09/2020	60 mths
ANPR Managed Service	ICS	30/10/2015	29/10/2020	60 mths +2x12mths
Firearms Accreditation Records	ICS	20/11/2015	19/11/2020	60 Mths
Body Worn Video	ICS	12/01/2016	11/01/2021	60 mths
PSNI Tower Structures	ICS	30/01/2018	29/01/2021	36mths + 12mths x1 + 12mths x1
Software Support CRIME RMS	ICS	06/03/2016	05/03/2021	60 mths
Working at Height Rigging Serv	ICS	21/03/2018	20/03/2021	36mths+1x12mth+1x12mth
SAN Support	ICS	18/05/2018	31/03/2021	36mths
Terrestrial Dig Micro Radio	ICS	07/11/2011	06/11/2021	120 months
Secure Print Service	ICS	21/07/2014	31/12/2021	48 months + 3 x12 month
i2 Support Agreement	ICS	01/03/2015	19/03/2022	36mths+48mths
Digital Storage SAN	ICS	24/03/2017	23/03/2022	60 mths
Cognos Software Support	ICS	01/04/2018	31/03/2022	48 mths
Preceptive Enterprise Srch SW	ICS	01/04/2017	31/03/2022	60 months
Database Technical Support	ICS	31/03/2016	31/05/2022	14mths + 12mths+ 48mths
Core IT Managed Service	ICS	01/05/2016	30/04/2023	36 Mth + 2 x 24 mth
FAST Software Comp Membership	ICS	01/04/2014	31/03/2024	120 months
Command + Control Replacement	ICS	19/01/2018	19/01/2025	84mths+60mths+36mths+24mths
Barracuda Terminal Refresh	ICS	16/03/2015	16/03/2025	120mths
Autodesk Support + Serv 1819	ICS	26/05/2018	25/05/2021	36mths+12mths+12mths

**Details provided by ICS**

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the

Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing [foi@psni.pnn.police.uk](mailto:foi@psni.pnn.police.uk).

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ [www.psni.police.uk](http://www.psni.police.uk)

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.