



FREEDOM OF INFORMATION REQUEST



Request Number: FOI-2018-02683

Keyword: Organisational Information/Governance

Subject: IT Software Support Contracts

Request and Answer:

Your request for information has now been considered. In respect of Section 1(1)(a) of the Act I can confirm that the Police Service of Northern Ireland does hold information to which your request relates. The decision has been taken to disclose the following.

Request

Please can you provide the name of the Companies that provide the following back office solutions to the Force:

- 1 – Provider / Supplier of the Software / Services / Support to the Force (list if multiple suppliers)
- 2 – Contract Start dates
- 3 – Total contract values and term of contract

For the following:

- 1. HR Software Services & Support
- 2. Payroll Software Services & Support
- 3. Finance Software Services & Support
- 4. Procurement Software Services & Support
- 5. Duty Management Software Services & Support
- 6. Training Administration Software Services & Support

Answer

Please see below table containing the name of the Companies that provide back office solutions to the Force:

	Provider/Supplier	Contract Start Date	Term of Contract	Contract value
HR Software Services & Support	SAP UK Ltd	01.01.2019	3 years	£465,000.00
Payroll Software Services & Support	Midland HR & Payroll Solutions	01.04.2015	5 years	£728,000.00
Finance Software Services & Support	Capita IB Solutions (Ireland) Ltd	14.02.2005	60 mths + 5x12 mths +48mths +1x12mth	£1,568,290.00
Procurement Software Services & Support	No product used	No product used	No product used	N/A

Duty Management Software Services & Support	Crown Computing Ltd	01.10.2018	4 years	£402,017.00
Training Administration Software Services & Support	SAP UK Ltd	01.01.2019	3 years	Training Administration Software is provided as part of the HR Software and is not paid separately but as part of the HR Software and Services contract.

This information was provided by the PSNI Information and Communication Systems Department.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.pnn.police.uk.

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psni.police.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.