



FREEDOM OF INFORMATION REQUEST



Request Number: F-2018-02981

Keyword: Organisational Information/Governance

Subject: Subject Access Requests

Request and Answer:

Your request for information has now been considered. In respect of Section 1(1)(a) of the Act I can confirm that the Police Service of Northern Ireland does hold information to which your request relates and the decision has been taken to disclose the following.

Request 1

I would like to know the mean and median time frames for provision of SARs since implementation of DPA 2018/GDPR in 2018.

Answer

From the date of GDPR implementation (25 May 2018) and the date of your request (10 December 2018) I can confirm the Mean is 31.486 days for provision of SAR responses and the Median is 22 for SARs.

Request 2

I would like to know the proportion (%) of SARs made which are provided within the statutory 1 month timeframe.

Answer

From the date of GDPR implementation (25 May 2018) and the date of your request (10 December 2018) I can confirm 78.05% of SARs have been responded to within the 30 day legislative time-frame.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.pnn.police.uk.

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psnj.police.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.