



FREEDOM OF INFORMATION REQUEST



Request Number: F-2022-00788

Keyword: Complaints/Discipline

Subject: Complaints Against Officers

Request and Answer:

Your request for information has now been considered. In respect of Section 1(1)(a) of the Act I can confirm that the Police Service of Northern Ireland does hold information to which your request relates. The decision has been taken to disclose the following.

Request 1

The number of officers employed by your force who were complained about by members of the public in the last 12 months.

Answer

During the last 12 months a total of 1,231 officers have been subject to a complaint by a member of the public.

Request 2

Please state how many officers received each number of complaints detailed in the first column of the table below? Please avoid any grouping such as '1 to 5 complaints', '6 to 10 complaints' etc.

Answer

The number of complaints received by individual officers was as below:

Number of complaints per single officer	Number of single officers captured by this data
1	922
2	215
3	64
4	16
5	9
6	5

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Corporate Information Branch, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.pnn.police.uk.

If, following an Internal Review carried out by an independent decision maker, you remain dissatisfied with the handling of your request, you may make a complaint to the Information Commissioner's Office, under Section 50 of the Freedom of Information Act, and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at 'Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF', or use the ICO self-service portal available at www.ico.org.uk/make-a-complaint/officialinformation-concerns-report/official-information-concern/

In most circumstances, the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out however, the Commissioner has the option to investigate the matter at their discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psnipolice.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.