

Keeping People Safe



FREEDOM OF INFORMATION REQUEST



Request Number: F-2021-01669

Keyword: Organisational Information/Governance

Subject: Noise Complaints

Request and Answer:

Your request for information has now been considered. In respect of Section 1(1)(a) of the Act I can confirm that the Police Service of Northern Ireland does hold information to which your request relates. The decision has been taken to disclose the following.

Under the Freedom of Information Act, please list/provide me with:

Request 1

The number of noise complaints received by your police force between May 1st 2018 and April 30th 2019

Request 2

The number of noise complaints received by your police force between May 1st 2019 and April 30th 2020

Request 3

The number of noise complaints received by your police force between May 1st 2020 and April 30th 2021

Answer to Requests 1, 2 and 3

In table below please find two statistics for all three dates requested above- statistic one relates to noise only, while statistic two includes rowdy / nuisance neighbours :

Time Period	Noise only	Inclusion of rowdy/nuisance neighbours	Total
01/05/2018 – 30/04/2019	2481	7015	9496
01/05/2019 – 30/04/2020	2743	7,283	10,026
01/05/2020 – 30/04/2021	4854	10,000	14,854

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Corporate Information Branch, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Corporate Information Branch, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.pnn.police.uk.

If, following an Internal Review carried out by an independent decision maker, you remain dissatisfied with the handling of your request, you may make a complaint to the Information Commissioner's Office, under Section 50 of the Freedom of Information Act, and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at 'Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF', or use the ICO self-service portal available at www.ico.org.uk/make-a-complaint/officialinformation-concerns-report/official-information-concern/

In most circumstances, the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out however, the Commissioner has the option to investigate the matter at their discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psnipolice.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.