

Keeping People Safe



FREEDOM OF INFORMATION REQUEST



Request Number: F-2021-01689

Keyword: Crime

Subject: Police As Victims Of Verbal And Physical Abuse

Request and Answer:

our request for information below has now been considered. In respect of Section 1(1)(a) of the Freedom of Information Act 2000 (FOIA) we can confirm that the Police Service of Northern Ireland does hold the information you have requested however it is estimated that the cost of complying with your request for information would exceed the “appropriate costs limit” under Section 12(1) of the Freedom of Information Act 2000. We have explained to you below that when PSNI estimates whether the appropriate limit is likely to be exceeded, it can include the costs of complying with two or more requests if certain conditions are met. In this case those conditions are met and complying with all of your requests would in our estimation exceed that appropriate limit set out in Regulation. We have explained this further below but also we followed the Information Commissioner’s Office guidance ‘*Requests where the cost of compliance exceeds the appropriate limit*’ in relation to this request, which also provides further detail on the application of Section 12 (1) of the FOIA. This guidance is available on the ICO website at the following link:

https://ico.org.uk/media/for-organisations/documents/1199/costs_of_compliance_exceeds_appropriate_limit.pdf

You requested the following information from PSNI:

Request 1

I would like the following information for the years 2018, 2019, 2020 & 2021. Please can these be separated by months and as a spreadsheet: The number of reported incidents of Police Officers from Police Service of Northern Ireland being verbally abused by members of the public whilst working?

• By 'verbally abused' I am referring to cases of verbal racism, homophobia, islamophobia etc. Please can I have every case of some form of verbal abuse being directed at a police officer.

Request 2

The number of reported incidents of Police Officers from Police Service of Northern Ireland being physically abused by members of the public whilst working. If available, may I also have the severity of any injuries?

Request 3

The number of cases of verbal abuse in which the Police Officer was offered compensation, or any other term for a payment by Police Service of Northern Ireland, for the verbal abuse they suffered?

Request 4

The number of cases of verbal abuse in which the Police Officer was offered compensation, or any other term for a payment by Police Service of Northern Ireland, for the physical abuse they suffered?

Answer

Section 17(5) of the Freedom of Information Act 2000 requires the Police Service of Northern Ireland, when refusing to provide such information (because the cost of compliance exceeds the appropriate limit) to provide you the applicant with a notice which states that fact.

It is estimated that the cost of complying with your request for information would exceed the “appropriate costs limit” under Section 12(1) of the Freedom of Information Act 2000. Section 12 of FOIA allows a public authority to refuse to deal with a request where it estimates that it would exceed the appropriate limit to either comply with the request in its entirety or confirm or deny whether the requested information is held. The estimate must be reasonable in the circumstances of the case. The ‘appropriate limit’ is currently £600 for central government and £450 for all other public authorities including PSNI. The relevant Regulations which define the appropriate limit for section 12 purposes are The Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulation 2004 SI 2004 No 3244. These are known as the ‘Fees Regulations’ for brevity.

Regulation 4(3) of the Fees Regulations states that a public authority can take into account the costs it reasonably expects to incur in carrying out the following permitted activities in complying with the request:

- (i) determining whether the information is held;
- (ii) locating the information, or a document containing it;
- (iii) retrieving the information, or a document containing it; and
- (iv) extracting the information from a document containing it.

Under those regulations PSNI can calculate the time spent on each of these permitted activities at £25 per hour (thus if the activity(s) takes more than 18 hours PSNI will be in excess of the ‘appropriate limit’).

When a public authority is estimating whether the appropriate limit is likely to be exceeded, it can include the costs of complying with two or more requests if the conditions laid out in Regulation 5 of the Fees Regulations can be satisfied. Those conditions require the requests to be:

- made by one person, or by different persons who appear to the public authority to be acting in concert or in pursuance of a campaign;
- made for the same or similar information; and
- received by the public authority within any period of 60 consecutive working days.

Regulation 5(2) of the Fees Regulations requires that the requests which are to be aggregated relate “to any extent” to the same or similar information. This is quite a wide test but public authorities should still ensure that the requests meet this requirement.

Enquiries made in relation to your request has identified that retrieval of information to respond to your request would exceed the FOI legislative cost of 18 hours as set by the Secretary of State. PSNI can advise that in relation to Request 1 verbal abuse with a hate motivation may be more likely to be recorded as a hate incident but in certain circumstances may be recorded as a hate crime. There is no specific offence of ‘verbal abuse’ which means records would need to be manually examined to identify if verbal abuse occurred. To identify hate incidents involving verbal abuse that did not result in a crime being recorded (‘hate incident onlys’) would be over cost (more than 3,600 records in the last four financial years – more than 600 hours). A manual check of these records would be required

to see if a police officer was involved.

In accordance with the Freedom of Information Act 2000, this letter should be considered as a Refusal Notice, and the request has therefore been closed.

Advice and Assistance

Under Section 16 of the FOIA, PSNI will always try to assist you to refine your request and provide advice where we can. PSNI has considered how your request may be refined to bring it under the appropriate limit. Subject to any exemptions that may be applied PSNI can:

- Re Request 2: Provide the number of offences of assault on police with and without injury recorded during the time period requested.

Submission of a refined request would be treated as a new request, and considered in accordance with the Freedom of Information Act 2000, including consideration of relevant Part II exemptions.

Furthermore we can advise the following in relation to Requests 3 and 4:

- Claims received by PSNI Legal Services from Police Officers are against the Chief Constable for negligence – e.g. slip, trips, falls, RTC injuries, PTSD, Hearing Loss – in other words they are alleging injuries caused to themselves is the fault of the organisation or the Chief Constable.
- Both these requests are seeking details of compensation paid to officers who have been verbally abused. This abuse is more likely to have come from a member of the public and such a claim, if made, would be submitted via the Compensation Services, Department of Justice.

If you have any queries regarding your request or this decision please do not hesitate to contact me on 028 9070 0164. When contacting the Corporate Information Branch, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Corporate Information Branch, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.pnn.police.uk.

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psnipolice.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.

