

Keeping People Safe



FREEDOM OF INFORMATION REQUEST



Request Number: F-2021-02827

Keyword: Road Policing

Subject: Go Petrol Stations

Request and Answer:

Your request for information has now been considered. In respect of Section 1(1)(a) of the Act we can confirm that the Police Service of Northern Ireland does hold information to which your request relates. The decision has been taken to disclose the following.

Request 1

Can I ask as to how many complaints were made to Police regarding the chaos caused in towns and roads today Fri 26th November 2021 by 'GO Petrol Station' reduced prices?

Answer

A total of 35 reports were received.

Request 2

Can I also ask as to how many of these calls the police attended and what sort of attempts they made to resolve the chaos?

Answer

Please see response provided in the table below.

District	Area	Police Action
A	Belfast City	No Further Police Action
B	Lisburn and Castlereagh	N/A
C	Ards and North Down	N/A
D	Newry Mourne and Down	Police attended through the day and monitored the situation. No Road Traffic Offences detected.
E	Armagh Banbridge and Craigavon	No Further Police Action – Advice provided to caller by CMC.
F	Mid Ulster	No Further Police Action
G	Fermanagh and Omagh	N/A
H	Derry City and Strabane	N/A
J	Causeway Coast and Glens	N/A
K	Mid and East Antrim	N/A

L	Antrim and Newtownabbey	3 Incidents Attended – No Further Police Action. Police in Area
CMC	CMC / 101 / 999	5 Incidents Attended

Please note in conjunction with the information provided the following caveats:

(i) Figures to Request 1 have been provided by PSNI Call Management Centre (CMC) who have advised a number of factors to take into consideration in relation to the number of reports that the PSNI received regarding 'GO Petrol Stations';

- A number of calls made to PSNI were duplicate calls.
- Passing attention was advised via radio transmission.
- Local officers were also advised to give passing attention in the area.

(ii) Figures to Request 2 have been provided by each District and CMC. The factors to take into consideration in relation to the number of incidents attended by the PSNI;

- District B, C - Do not have 'Go Petrol Stations'.
- District G, J, K - Did not receive any calls regarding 'Go Petrol Stations'
- District H, 'Go Petrol Station' was not included in the promotion.
- CMC have advised they are not in a position to answer what action attending officers took when they arrived at incidents, when they were in the area giving passing attention or when checking the queues.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Corporate Information Branch, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Corporate Information Branch, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.pnn.police.uk.

If, following an Internal Review carried out by an independent decision maker, you remain dissatisfied with the handling of your request, you may make a complaint to the Information Commissioner's Office, under Section 50 of the Freedom of Information Act, and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at 'Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF', or use the ICO self-service portal available at www.ico.org.uk/make-a-complaint/officialinformation-concerns-report/official-information-concern/

In most circumstances, the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out however, the Commissioner has the option to investigate the matter at their discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psni.police.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.