

Keeping People Safe



## FREEDOM OF INFORMATION REQUEST



**Request Number:** F-2020-00008

**Keyword:** Organisational Information/Governance

**Subject:** Spam / Malicious E Mails

### Request and Answer:

Your request for information has now been considered. In respect of Section 1(1)(a) of the Act I can confirm that the Police Service of Northern Ireland does hold information to which your request relates. The decision has been taken to disclose the following.

#### Request 1

What is the total number spam/malicious emails blocked by your organisation over the last 2 calendar years (2019 and 2018) broken down by year?

#### Request 2

Please could you also provide a category for the malicious emails e.g. 2,300 phishing emails, 5,000 spam/junk emails, 3,400 anti-virus blocks.

#### Answers

Please see the responses in the table below:

	<b>2018</b>	<b>2019</b>
BATV	48523	63803
Junk E mail rejection	83911	52094
Other reject reason	535	2248
Sender spoofed	5	21
Phishing	95	21
Phish A attempts	0	83
Corrupted files	0	5
Virus	11	5

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Corporate Information Branch, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue

of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Corporate Information Branch, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing [foi@psni.pnn.police.uk](mailto:foi@psni.pnn.police.uk).

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website [www.psnipolice.uk](http://www.psnipolice.uk)

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.