



## FREEDOM OF INFORMATION REQUEST



**Request Number:** F-2020-01761

**Keyword:** Human Resources

**Subject:** Service Providers

### Request and Answer:

Your request for information has now been considered. In respect of Section 1(1)(a) of the Act I can confirm that the Police Service of Northern Ireland does hold information to which your request relates. The decision has been taken to disclose the following.

Clarification from F-2020-01746

#### Clarification sent to you the requester

Can you please define what you mean by the phrase “contingent workers”

#### Clarification received from you the requester

Contingent workers are temporary staff or contractors that are supplied by recruitment / staffing agency.

#### Request 1

If your organisation uses contingent workers (contractors, temps, freelancers), how many working currently across the organisation?

#### Answer

There are none.

#### Request 2

What is the annual spend on contingent workers?

#### Answer

There was no annual spend in either 2019/20 or to date in 2020/21.

#### Request 3

If you have any framework and technology platform (Managed Service Programme or Provider /Vendor Management System) to manage the contingent workers?

#### Answer

Yes, PSNI engaged temporary workers via the ‘Collaborate Agency Workers Framework’.

#### Request 4

Through what government framework has the service been procured and when is it being retendered or up for renewal?

**Answer**

The Central Procurement Directorate (CPD) within the Northern Ireland (NI) Department Of Finance established this framework agreement with a number of contractors to provide agency workers to the NI Civil Service Departments, Agencies and Non Departmental Public Bodies and other Participating Bodies.

The framework agreement will expire on the 5 December 2020 and PSNI will not be participating in the future 'Collaborative Agency Workers Framework'.

**Request 5**

Who is the incumbent Managed Service Provider and what Vendor Management System is being used?

**Answer**

There isn't just one single Managed Service Provider, rather a number of contractors participate in the framework agreement.

**Request 6**

Who is the relevant point of contact in the organisation responsible for this process for any retender or renewal?

**Answer**

The retender process for this framework and all large procurement processes are managed by CPD on behalf of PSNI; however the point of contact in PSNI is Mr Mark McNaughten, Executive Director Of Finance and Support Services and Human Resources.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Corporate Information Branch, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Corporate Information Branch, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing [foi@psni.pnn.police.uk](mailto:foi@psni.pnn.police.uk).

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ [www.psni.police.uk](http://www.psni.police.uk)

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.