

Keeping People Safe



FREEDOM OF INFORMATION REQUEST



Request Number: FOI-2020-02184

Keyword: Organisational Information/Governance

Subject: Mobile and Telephony Contracts

Request and Answer:

Your request for information has now been considered. In respect of Section 1(1)(a) of the Act I can confirm that the Police Service of Northern Ireland does hold some information to which your request relates and this is being provided to you. We further consider some of the information you seek in Request 5 is exempt by virtue of section 40 of FOIA and have detailed our rationale as to why this exemption applies. We have also provided you with links to guidance issued by the Information Commissioner's Office which we have followed in responding to your request.

Telephony System

Request 1

What is your current telephony system?

Answer

The current telephony system is 'Cisco'.

Request 2

How many users of the telephony system?

Answer

There are approximately 8500 users of the telephony system.

Request 3

When is the contract up for renewal?

Answer

The contract is due for renewal in 2029.

Request 4

Are you considering or interested in Microsoft Teams Voice (Direct Routing)?

Answer

The Police Service of Northern Ireland ('PSNI') is considering Microsoft Teams Voice.

Request 5

The name (separately) and email address of the primary contact for this contract?

Answer

PSNI is in contract through the Northern Ireland Public Services Shared Network ('NIPSSN') contract. The name and email address of the primary contact is exempt under FOI for the reasons outlined below. However, to assist, the Department of Finance can be contacted using the following email address; PSSNContract@finance-ni.gov.uk.

Section 17(1) of the Freedom of Information Act 2000 requires the Police Service of Northern Ireland, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which:

- (a) states that fact,
- (b) specifies the exemption in question and
- (c) states (if not otherwise apparent) why the exemption applies.

The exemption, as well as the factors the Department considered is listed below:

Section 40(2)(a)(b) by virtue of 40(3)(A)(a) Personal Information – Information constitutes personal data and disclosure would contravene any of the Data Protection principles

The full text of exemptions can be found at www.legislation.gov.uk and further guidance on how they operate can be located on the Information Commissioners Office website www.ico.org.uk.

Section 40 (2) of the FOIA is an absolute exemption which means there is no requirement on the PSNI to consider whether there is a public interest in disclosure. It is an interface exemption and we must consider whether release of the information would breach the General Data Protection Regulations ('GDPR') or the Data Protection Act 2018 ('DPA') Third party personal information contained in the reports constitutes 'personal data' under the GDPR (Article 4) and DPA (Part 1 s.3).

The release of information under the Freedom of Information Act is considered a release into the public domain and not just to the individual requesting the information. Once information is disclosed by FOI there is no control or limits as to who or how information is shared with other individuals, therefore a release under FOI is considered a release to the world in general.

Under the Freedom of Information Act, PSNI must consider if information can be released into the public domain. We have therefore considered whether the disclosure of this personal data is subject to the exemption at Section 40(2) of the Freedom of Information Act 2000 by virtue of s40 (3)(A)(a). As this information is 'personal data', PSNI considered whether disclosure would contravene any of the six data protection principles contained within the GDPR or DPA.

The six data protection principles are good information handling standards which PSNI must comply with in relation to how it handles personal information, including deciding whether to disclose it or not. In particular, the first principle requires personal data to be processed in a lawful and fair manner. In considering whether it is 'fair' to any individual to release information about them, PSNI considered the likely expectations of those individuals and the nature of the information involved. Individuals must have confidence that their information is treated sensitively and appropriately by PSNI. We consider those individuals would not have any reasonable expectation PSNI would disclose such information of this nature about them. We consider it would be extremely unfair to those individuals and therefore a breach of the first principle of data protection legislation. This information is therefore exempt under section 40 (2) of the FOIA as it contravenes data protection legislation to release it and the PSNI has made the decision to withhold that information.

Request 6

Current annual spend?

Answer

Your request for information has now been considered. In respect of Section 1(1)(a) of the Act I can confirm that the Police Service of Northern Ireland does not hold information in relation to your requests. Enquiries made in relation to your request failed to locate any records or documents relevant to your request based on the information you have provided.

PSNI is part of a public sector shared network ('PSSN') which is managed by the Department of Finance, however as the PSNI only entered this contract in February annual spend figures are not available.

Accordingly, I have determined that the Police Service of Northern Ireland does not hold the information to which you seek access.

Mobile phone contracts**Request 7**

Who is your current mobile phone provider?

Answer

The current phone provided for the PSNI is Virgin, Service is EE.

Request 8

How many mobile connections?

Answer

There are approximately 10000 mobile connections.

Request 9

When is the contract up for renewal?

Answer

The previous Vodafone contract officially ends March 2021 and EE contract has already begun.

Request 10

How long do you contract for (24 or 36 months)?

Answer

PSNI enter a 36 month contract.

Request 11

The name (separately) and email address of the primary contact for this contract?

Answer

Details for the primary contact for this contract are as follow;

Director of Finance & Support – Mr Mark McNaughten

Telephone Number – 028 90 700952

Email address – FSSSecretariat@psni.pnn.police.uk.

Request 12

Current annual spend?

Answer

The current annual spend is £985481.45.

Crown Commercial Services frameworks

Request 13

Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045)

Answer

PSNI do not procure through the Networks Services 2 framework.

Request 14

If not, how do you procure mobiles and telecommunication services/solutions?

Answer

PSNI procure mobiles and telecommunications services/solutions via the IT Assist contract, which provides a procurement route.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Corporate Information Branch, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Corporate Information Branch, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.pnn.police.uk.

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psnipolice.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.