

Keeping People Safe



FREEDOM OF INFORMATION REQUEST



Request Number: F-2022-02356

Keyword: Organisational Information Police/Staff Misconduct and Complaints

Subject: Complaints Between 9 September 2022 and 19 September 2022

Request and Answer:

Request

Has your force received any complaints between 9 September 2022 and 19 September 2022? If so, please share how many and the details for each complaint e.g. excessive use of force.

Clarification Sent To Requester:

Can you please clarify what you mean by complaints received? Are you requesting the total number of reports/calls PSNI received during this timeframe or the number of complaints made against police officers during this timeframe?

Clarification Received From Requester:

Complaints made please.

Answer

Your request for information has now been considered. In respect of Section 1(1)(a) of the Act we can confirm that the Police Service of Northern Ireland does not hold information in relation to your requests. Enquiries made in relation to your request failed to locate any records or documents relevant to your request based on the information you have provided.

Complaints against the Police Service of Northern Ireland are made to the Police Ombudsman for Northern Ireland, and statistics relating to the number of complaints are provided to the Police Service on a monthly basis. Information relating to the time period 9 September 2022 and 19 September 2022 has not yet been received.

Accordingly, I have determined that the Police Service of Northern Ireland does not hold the information to which you seek access.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Corporate Information Branch, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Corporate Information Branch, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.police.uk.

If, following an Internal Review carried out by an independent decision maker, you remain dissatisfied with the handling of your request, you may make a complaint to the Information Commissioner's Office, under Section 50 of the Freedom of Information Act, and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at 'Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF', or use the ICO self-service portal available at www.ico.org.uk/make-a-complaint/officialinformation-concerns-report/official-information-concern/

In most circumstances, the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out however, the Commissioner has the option to investigate the matter at their discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psni.police.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.