



FREEDOM OF INFORMATION REQUEST



Request Number: FOI-2022-02345

Keyword: Organisational Information Police/Staff Training

Subject: De-escalation Training

Request and Answer:

Your request for information has now been considered. In respect of Section 1(1)(a) of the Act we can confirm that the Police Service of Northern Ireland does hold information to which your request relates. The decision has been taken to disclose the following.

Request 1

Please could you tell me how often your police officers attend de-escalation training and how often this training is offered and reviewed.

For example do your officers receive de-escalation training during initial police training and then on an annual basis.

Answer 1

De-escalation training is integral to the Personal Safety Program (PSP) which is provided to Student Officers as part of their initial training, and further to all officers annually as part of their PSP refresher. The PSP training is updated in line with the College of Policing licenced product.

Request 2

I would also like to know, if possible, how many of your officers haven't received any de-escalation training in the past 12 months, including senior officers

Answer 2

PSP training is mandatory for officers up to the rank of Inspector. 1489 officers, who have been previously trained and are currently available to be trained, require refresher training. 84% of these officers are in non-front line roles, remaining 243 officers are either Local Policing Team or Neighbourhood officers. As this element of training was hugely impacted by the COVID Pandemic, a training recovery plan is in place at present.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Corporate Information Branch, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue

of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Corporate Information Manager, Corporate Information Branch, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.police.uk.

If, following an Internal Review carried out by an independent decision maker, you remain unhappy about how your request has been handled you have the right to apply in writing to the Information Commissioner, under Section 50 of the Freedom of Information Act, at 'Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. There are a number of other platforms you can use to contact the ICO and these can be found on the ICO's website at the following link: [Make a complaint | ICO \(https://ico.org.uk/make-a-complaint/\)](https://ico.org.uk/make-a-complaint/).

In most circumstances, the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out however, the Commissioner has the option to investigate the matter at their discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psnipolice.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.