



FREEDOM OF INFORMATION REQUEST



Request Number: FOI-2022-02670

Keyword: Organisational Information Technology and Equipment

Subject: Software Licences

Request and Answer:

Request

The FOI request in relation to the expenditure incurred on purchases and renewals of software licences especially in relation to a range of Licenced Software, but your ICT Department paid the sum in excess of £139K for the renewal of some software licences that could not be upgraded, nor updated, new software had to be installed and I am led to believe that your FOI Department was, in fact, one involved.

In addition, the total breakdown of the costs incurred for the officers that will includes training expenditure and UJJ Diploma expenditure in each of three questions, as above.

Answer

Your request for information has now been considered. In respect of Section 1(1)(a) of the Act we can confirm that the Police Service of Northern Ireland (PSNI) does not hold information in relation to your requests. Enquiries made in relation to your request failed to locate any records or documents relevant to your request based on the information you have provided.

We have searched our systems and do not appear to have a record of software for our Corporate Information Department (which handles our Freedom of information Requests) being purchased for £139,000 for software licences that could not be upgraded or updated requiring the installation of new software. We can confirm our Corporate Information Branch has had its Case-management software upgraded and additional licences were purchased to facilitate additional staff working in this area however we cannot locate information as detailed in your request.

Accordingly, I have determined that the Police Service of Northern Ireland does not hold the information to which you seek access.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Corporate Information Branch, please quote the reference number listed at the beginning of this letter.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Corporate Information Manager, Corporate Information Branch, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing foi@psni.police.uk.

If, following an Internal Review carried out by an independent decision maker, you remain unhappy about how your request has been handled you have the right to apply in writing to the Information Commissioner, under Section 50 of the Freedom of Information Act, at 'Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. There are a number of other platforms you can use to contact the ICO and these can be found on the ICO's website at the following link: [Make a complaint | ICO \(https://ico.org.uk/make-a-complaint/\)](https://ico.org.uk/make-a-complaint/).

In most circumstances, the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out however, the Commissioner has the option to investigate the matter at their discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ www.psnipolice.uk

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.