Corporate Policy Service Policy

SP1916 Professional Standards

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1. Policy Statement

The Police Service of Northern Ireland (PSNI) understands the need to maintain public trust and confidence in the integrity and impartiality of our Service. We will achieve this through developing and sustaining a culture where professional standards are afforded the highest priority. We will also reduce harm by dealing with unethical behaviour, misconduct, criminality and corruption.

We will ensure that:

- The integrity and reputation of the PSNI is protected and enhanced;
- The public, police officers and staff are aware of how complaints are dealt with and the role of the Police Ombudsman in dealing with public complaints;
- Where the standard of service drops below that which can reasonably be expected, resolution will be effective, consistent and balanced;
- Misconduct investigations and proceedings will be thorough, proportionate and impartial; and
- Structures are in place for employees to report any suspicions or concerns confidentially.

The PSNI is committed to operating in a fair and equitable manner, creating a culture that values, respects and promotes diversity. Decisions will be based on evidence and individuals will be treated with fairness, dignity and respect.

PSNI will provide clear direction to police officers and staff on those areas where limitations and restrictions on personal life may exist.

2. Policy Links

The Corporate Policy Framework refers.

3. Contact

If you have any comment to make on the content of this Service Policy please contact:

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