



Making Northern Ireland Safer For Everyone Through Professional, Progressive Policing

## FREEDOM OF INFORMATION REQUEST



**Request Number:** F-2009-02077

**Keyword:** Finance

**Subject:** FINANCIAL INCOME FROM NON-EMERGENCY TELEPHONE NUMBERS

### Request and Answer:

#### Question

How much money did your force earn from calls to the non-emergency telephone number (s) in financial years 2007/8 & 2008/9.

#### Answer

Pursuant to the provisions of Section 21 of the Freedom of Information Act 2000 it has been decided to refuse access to the information you have requested. Section 21 of the Act provides that information, which is reasonably accessible to the applicant by other means, is exempt information.

The information you have requested is available from the Police Service of Northern Ireland's Publication Scheme. To access our Publication Scheme please visit our website at:

[http://www.psni.police.uk/revenue\\_generated\\_by\\_psni\\_via\\_0845\\_number.pdf](http://www.psni.police.uk/revenue_generated_by_psni_via_0845_number.pdf)

If you have any queries regarding your request please write or contact the Freedom of Information Team on 028 9070 0164. Please remember to quote the reference number listed above in any future communications with the Freedom of Information Team.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing [foi@psni.pnn.police.uk](mailto:foi@psni.pnn.police.uk).

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ <http://www.psni.police.uk/>

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.