

Anti-Social Behaviour (ASB) Incidents

Background: Anti-social behaviour incident data are output from a command and control system which is used to respond to calls for service from members of the public by prioritising the call and tasking the appropriate police response. Each incident is closed off using codes and definitions set out in the [National Standard for Incident Recording](#) (NSIR), designed to provide a common approach to be followed by police forces in England, Wales and Northern Ireland in classifying the broad range of calls for service received. These figures should be interpreted as 'calls for service' rather than as figures which reflect the true level of victimisation. As these figures only relate to those anti-social behaviour incidents reported to the police (and may exclude those incidents reported to other agencies, such as local councils), they only provide an indication of the true extent of reported anti-social behaviour.

Data on anti-social behaviour incidents reported to the police have been compiled since the NSIR was introduced in April 2006. Between April 2006 and March 2011, ASB incidents were split into fourteen different incident types, and these categories were used as the basis on which ASB incident levels were reported. Following Home Office national guidance introduced on 1 April 2011 on how police forces record ASB incidents, the existing approach was changed to focus more on the needs of the caller or risk to the caller rather than the previous approach which centred on categorising the type of ASB incident. As a result the number of ASB incident types has been reduced from fourteen to three (see below for more detailed definitions). The focus is now on how the ASB incident being reported impacts on the caller, with emphasis placed on identifying the vulnerable individuals, communities and environments most at risk.

While the national guidance and incident types for recording anti-social behaviour changed from 1 April 2011, the overall levels before and after this change appear to be sufficiently comparable for a time series of figures recorded under both the previous and the current guidance to be produced. However it should be noted that the figures prior to 1 April 2011 exclude the incident type 'Hoax Calls to Emergency Services', which was one of the fourteen incident types in use between 2006/07 and 2010/11. Incidents of this nature were removed from the Anti-Social Behaviour category and placed in the Public Safety and Welfare category from the start of April 2011. This incident type was removed from figures prior to 1 April 2011 to maintain data comparability.

Definitions:

ASB: PERSONAL - 'Personal' is designed to identify ASB incidents that the caller, call-handler or anyone else perceives as either deliberately targeted at an individual or group or having an impact on an individual or group rather than the community at large. It includes incidents that cause concern, stress, disquiet and/or irritation through to incidents which have a serious adverse impact on people's quality of life. At one extreme of the spectrum it includes minor annoyance; at the other end it could result in risk of harm, deterioration of health and disruption of mental or emotional well-being, resulting in an inability to carry out normal day to day activities through fear and intimidation.

ASB: NUISANCE - 'Nuisance' captures those incidents where an act, condition, thing or person causes trouble, annoyance, inconvenience, offence or suffering to the local community in general rather than to individual victims. It includes incidents where behaviour goes beyond the conventional bounds of acceptability and interferes with public interests including health, safety and quality of life. Just as individuals will have differing expectations and levels of tolerance so will communities have different ideas about what goes beyond tolerable or acceptable behaviour.

ASB: ENVIRONMENTAL - 'Environmental' deals with the interface between people and places. It includes incidents where individuals and groups have an impact on their surroundings including natural, built and social environments. This category is about encouraging reasonable behaviour whilst managing and protecting the various environments so that people can enjoy their own private spaces as well as shared or public spaces. People's physical settings and surroundings are known to impact positively or negatively on mood and sense of well-being and a perception that nobody cares about the quality of a particular environment can cause those effected by that environment to feel undervalued or ignored. Public spaces change over time as a result of physical effects caused, for example, by building but the environment can also change as a result of the people using or misusing that space.