



Making Northern Ireland Safer For Everyone Through Professional, Progressive Policing

FREEDOM OF INFORMATION REQUEST



Request Number: F-2009-02577

Keyword: Finance

Subject: INTERNAL / EXTERNAL WEBSITE COSTS

Request and Answer:

Question 1

Can you please detail, for each of the last five years, how much money has been spent on creating, developing, maintaining and extending any internal or external websites operated by your organisation.

Answer

The following costs are held in relation to the external website 2007/08 £5,606 and 2008/09 £22,470.85.

Costs incurred with the internal website are represented as follows:

2004 - £134,458
2005 - £137,831
2006 - £140,414
2007 - £142,758
2008 - £103,301

Question 2

If possible, please categorise these costs. For example, into amounts spent on development, design, content management, hosting, licensing/commercial software costs, etc.

Answer

The above costs in relation to the external website are not recorded separately by PSNI in the categories which you have requested. Further information can be accessed through our external website which is available from the Police Service of Northern Ireland's Publication Scheme. To access our Publication Scheme please visit our website at:

http://www.psni.police.uk/index/pg_freedom_of_information.htm.

The under mentioned internal resource costs reflect the development, design and content management of the internal site.

2004 Internal resource costs - £96,958; Hosting costs - £37.5k
2005 Internal resource costs - £100,331; Hosting costs - £37.5k
2006 Internal resource costs - £102,914; Hosting costs - £37.5k
2007 Internal resource costs - £105,258; Hosting costs - £37.5k
2008 Internal resource costs - £65,801; Hosting costs - £37.5k

Question 3

Please also indicate whether these costs were internal or incurred with an external supplier. If an external supplier was used, please provide their company name.

Answer

An external supplier was used for the external website currently Fujitsu for hardware/software support and BT for line rental.

In relation to the internal website hosting costs were paid to British Telecom for years 1-4 and to Fujitsu Services Limited for year 5.

Please note that PSNI internal costs are taken from the PSNI ready reckoner.

If you have any queries regarding your request or the decision please do not hesitate to contact me on 028 9070 0164. When contacting the Freedom of Information Team, please quote the reference number listed at the beginning of this email.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter. In the event that you require a review to be undertaken, you can do so by writing to the Head of Freedom of Information, PSNI Headquarters, 65 Knock Road, Belfast, BT5 6LE or by emailing FOI@psni.pnn.police.uk

If following an internal review, carried out by an independent decision maker, you were to remain dissatisfied in any way with the handling of the request you may make a complaint, under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the PSNI has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out, however the Commissioner has the option to investigate the matter at his discretion.

Please be advised that PSNI replies under Freedom of Information may be released into the public domain via our website @ <http://www.psni.police.uk/>

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.