



Armagh City, Banbridge and Craigavon Local Policing Plan 2020-21

Outcomes	1. WE HAVE A SAFE COMMUNITY				2. WE HAVE CONFIDENCE IN POLICING				3. WE HAVE ENGAGED & SUPPORTIVE COMMUNITIES
Indicators	Fewer repeat victims of Crime	1.2 Fewer repeat offenders of crime	1.3 People in all communities feel safe	1.4 Crime rates and trends showcase an effective police response	2.1 The level of public confidence in policing	2.2 The level of satisfaction with the service received	2.3 The representativeness of the police service	2.4 Delivery of effective crime outcomes ¹	3.1 Police in partnership with local communities and partner agencies, including PCSPs, identify and deliver local solutions to local problems.
INDICATIVE MEASURES How much did we do? How well did we do it? Is anyone better off?									
LPP Measures 2020-2021	<ul style="list-style-type: none"> Report on levels of Burglary across the District Work with PCSP and Community groups to identify repeat burglary victimisation impacting on older people (+80) and develop initiatives to support repeat victims Work with PCSP and Community groups to develop initiatives to prevent 80+ becoming a victim of crime 	<ul style="list-style-type: none"> Report on the work of Reducing Offending Unit activity Domestic Abuse, report repeat offending rates and develop initiatives to reduce offending 	<ul style="list-style-type: none"> Report on drug seizure, arrests, charges Report on ASB figures and work with communities and PCSP Partners to identify and reduce ASB in locations of concern. Report on activity with partners to make our roads safer. Report on partnership work to support communities in transition (CIT) 	<ul style="list-style-type: none"> Report on Annual Crime Statistics 	<ul style="list-style-type: none"> Levels of NPT patrol activity and engagement Develop a schedule of events with the PCSP and local communities to increase confidence in policing 	<ul style="list-style-type: none"> Monitor and report on victim contact Work with communities to increase the use of Neighbourhood Watch and Cold Calling Zones Explore options for developing contact with minority groups and others who have interactions with PSNI i.e. domestic abuse victims, hate crime victims, rural community 	<ul style="list-style-type: none"> Work collaboratively with the PCSP to encourage local people to join the PSNI 	<ul style="list-style-type: none"> Level of crime outcomes to be monitored and issues addressed through specific action plans 	<ul style="list-style-type: none"> Work collaboratively on the successful delivery of Neighbourhood Policing across the District Report on the work of the District Support Hub Work in partnership with partner agencies in the delivery of the Community Plan



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How recorded / Measured	<ul style="list-style-type: none"> ▪ Burglary Figures ▪ Report on crime prevention initiatives in the District ▪ Quarterly report on collaborative initiatives to support victims who are +80. 	<ul style="list-style-type: none"> ▪ ROU to provide monthly figures regarding ROU nominals ▪ Monthly report on Domestic Abuse figures and analysis ▪ Update on initiatives to reduce repeat Domestic Abuse offending 	<ul style="list-style-type: none"> ▪ Report on Drug Seizure, arrests, charges ▪ Report of ASB figures ▪ Tickets issues / detections for road traffic offences / operations ▪ Report on initiatives that PSNI are involved in with CIT programme. 	<ul style="list-style-type: none"> ▪ Annual crime figures 	<ul style="list-style-type: none"> ▪ Number of active problem solving folders ▪ Level of beat/cycle patrols ▪ Results of surveys ▪ Reach across social media platforms 	<ul style="list-style-type: none"> ▪ Victim contact figures and dip sampling ▪ Report from NPT Inspectors ▪ Report from NPT Inspectors 	<ul style="list-style-type: none"> ▪ District Commander to report on efforts to increase representation in ABC. 	<ul style="list-style-type: none"> ▪ Crime outcome figures, and in particular: <ul style="list-style-type: none"> ➢ Report on outcomes against burglary suspects. ➢ Report on outcomes against ROU offenders. ➢ Report on outcomes against Domestic Abuse Offenders ▪ Action plans to address any issues identified 	<ul style="list-style-type: none"> ▪ Monthly return from NPT Inspectors against District Engagement Strategy ▪ Monthly report from the District Support Hub ▪ Update from the action plan lead



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Appendix A: Local Policing Review - Response Document

<p>Headline Action 1: Visibility</p> <ul style="list-style-type: none"> 1.1 Explore ways of increasing visibility in communities through the work of the Local Policing Teams (LPT) and the Neighbourhood Policing Teams (NPT). This includes the use of vehicles, motorcycles, pedal cycles and beat patrols; 1.2 Extend the use of Single Officer Patrol (SOP) where possible; 1.3 Review the use of liveried and non-liveried vehicles by District resources balanced against the prevailing threat with the aim of increasing the proportion of fleet that is liveried; 1.4 Consider the use of existing GPS technology to understand how the system can help highlight areas which could receive visible patrols to increase confidence; 1.5 Engage the PSNI Digital Hub to develop a social media strategy which will help enable an understanding of the visible and less visible policing that occurs across communities; 1.6 Review our reporting mechanisms to the Board and Policing and Community Safety Partnerships (PCSPs) to maximise how they highlight the non-public crimes and how these demands are increasing; 1.7 Continue the development of a single Command, Coordination and Tasking Centre which will control a wider pool of uniformed resources and have the ability to move these resources to address community concerns; 1.8 Research and identify good practice in order to review our policing style. 1.9 Explore the potential involvement of volunteers within policing; 1.10 Consider ways of maintaining and increasing a policing type presence in communities by utilising other suitable visible guardians. 	<p>Headline Action 2: Neighbourhood Policing</p> <ul style="list-style-type: none"> 1.1 Commit to the 11 District model, with Districts remaining coterminous with Council boundaries and each commanded by at least a Superintendent; 1.2 Ensure that District Commanders hold the responsibility for the Policing with the Community style and tone for delivering in their respective Districts; 1.3 Adopt and implement the National Policing Guidelines on Neighbourhood Policing to ensure all police officers follow and work to the principles of engaging communities, solving problems and targeted activity; 1.4 Increase the numbers of officers in Neighbourhood Policing, including the introduction of schools officers in every district; 1.5 Create additional NPTs to deliver effective local policing; 1.6 Expand existing NPTs with sections working on a shift pattern to provide additional breadth of cover; 1.7 Work in partnership with local communities to deliver local collaborative problem solving and interventions; 1.8 Administer a formal selection process to appoint the most suitable officers to NPTs; 1.9 Ensure successful completion of the Open University, Collaborative Problem Solving for Community Safety Module as a mandatory requirement in advance of any officer being formally confirmed as a NPT Officer; 1.10 Develop an annual Continued Professional Development (CPD) programme with a mandatory requirement for participation embedded in every NPT officers Individual Performance Review (IPR). 1.11 Explore the potential for Police Community Safety Officers (PCSO) and Special Constables.
<p>Headline Action 3: Vulnerability and Mental Health</p> <ul style="list-style-type: none"> 1.1 Conduct an analysis to quantify the demand on policing linked to vulnerable people and in particular those suffering from mental health issues; 1.2 Participate as active partners on the Health in Criminal Justice Steering Group and contribute to all relevant work streams; 1.3 Work in partnership to enhance, develop and implement Support Hubs across policing Districts to promote a multi-agency approach to dealing with those most vulnerable in our society; 1.4 Continue to build awareness with officers and staff on the range of mental health issues and conditions they may face in the operational policing environment; 1.5 Continue to roll out a transformed custody healthcare model which places equality of care at the centre of delivery. 1.6 Enhance and develop inter-departmental and inter-agency partnerships to ensure the appropriate agency works with the most vulnerable to support and resolve any underlying issues. 	<p>Headline Action 4: 101 Call Handling</p> <ul style="list-style-type: none"> 4.1 Conduct end to end review of contact management and channels to access PSNI; 4.2 Introduce a new performance monitoring system for contact management and 101; 4.3 Improve the online reporting system; 4.4 Develop a social media reporting process; 4.5 Explore new technology to improve the prioritisation of calls; 4.6 Explore the involvement of mental health practitioners as the first point of contact for vulnerable callers. 4.7 Consider the establishment of a contact management user group.
<p>Headline Action 5: Collaboration and Multi-Agency Working</p> <ul style="list-style-type: none"> 5.1 Map and evaluate the effectiveness of multi-agency partnership working within policing; 5.2 Increase public awareness of PSNI, Board and PCSP involvement in multi-agency partnerships; 5.3 Work towards the delivery of community empowerment approaches; 5.4 Develop effective community planning alongside the development of Support Hubs; 5.5 Increase engagement with young people and at risk, disadvantaged and diverse communities. 	<p>Headline Action 6: Competing Policing Demand</p> <ul style="list-style-type: none"> 6.1 Ensure the Policing with the Community behaviours of courtesy, fairness, respect, collaborative decision making and accountability remain central to the style and tone for delivery of Policing; 6.2 Increase public awareness of how the PSNI THRIVE model is used to manage demand; 6.3 Develop and implement a new Communications and Engagement Strategy to raise awareness of the diverse demand on policing; 6.4 Work in partnership with PCSPs and local communities to improve the development of the local policing plans which recognise the changing crime trends and variations in policing and the need for police to work with local communities; 6.5 Work with communities to increase public awareness of the changing demands on police resources.



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6.6 Develop and implement an organisational Engagement Strategy.

Appendix B: Northern Ireland Policing Board Statutory Functions

Area	Statutory Function
Policing with the Community	<ul style="list-style-type: none"> To monitor the performance of the police in complying with s.31 (A) (1) (i.e. police officers shall carry out their functions with the aim (a) of securing the support of the local community, and (b) of acting in co-operation with the local community). To make arrangements for obtaining the co-operation of the public with the police in the prevention of crime.
Human Rights	<ul style="list-style-type: none"> To monitor the performance of the police in complying with the Human Rights Act 1998.
Professional Standards	<ul style="list-style-type: none"> To keep itself informed as to the working of Part VII of the Police (NI) Act 1998 (police complaints and disciplinary proceedings) and trends and patterns in complaints under that Part. To assess the effectiveness of the code of ethics issued under s.52. To keep under review the steps taken by the Chief Constable to ensure that all police officers have read and understood the code as currently in force and that a record is made and kept of the steps taken in relation to each officer.
Police Recruitment	<ul style="list-style-type: none"> To keep itself informed as to trends and patterns in recruitment to the police and the police support staff. To keep itself informed as to the extent to which the membership of the police and the police support staff is representative of the community in Northern Ireland. To assess the effectiveness of measures taken to secure that the membership of the police and the police support staff is representative of the community in Northern Ireland.
National Crime Agency	<ul style="list-style-type: none"> To monitor the exercise of the functions of the National Crime Agency in Northern Ireland. To make arrangements for obtaining the co-operation of the public with the National Crime Agency in the prevention of organised crime and serious crime.
Action Plans	<ul style="list-style-type: none"> To make, and from time to time revise, an 'action plan' for monitoring the number of women in the police; the police support staff; and the Board's staff, and, if they are under-represented, for increasing that number.
Estates	<ul style="list-style-type: none"> The Board may provide and maintain buildings and equipment for police purposes. The powers of the Board under this section shall be exercised on behalf of and in the name of the Board by the Chief Constable. Power to acquire, hold and dispose of land for police purposes.